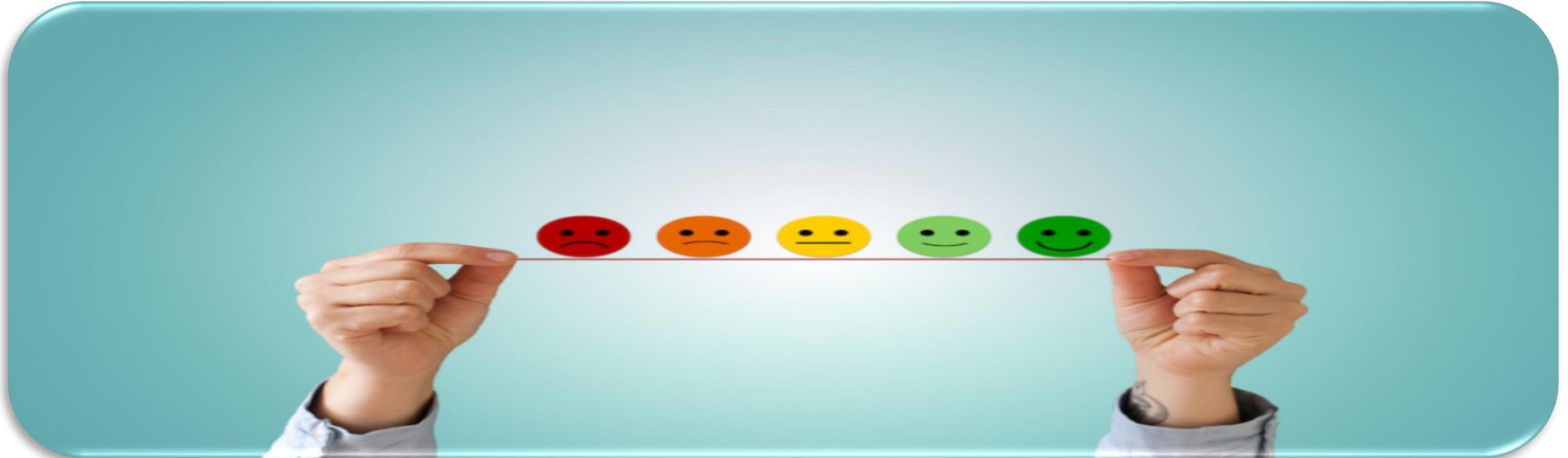*"Mistakes should be examined, learned from, and discarded; not dwelled upon and stored."*
– Tim Fargo

Program Objectives

❖ **Understand the value of feedback within an organization**

❖ **Identify the do's and don'ts of giving and receiving feedback**

❖ **Explore the guidelines for effective feedback**

❖ **Practice and develop feedback skills through a structured**

❖ **Learn how to praise others**

Learning Modalities

❖ **Highly Interactive sessions of questions and answers**

❖ **Introduction to various creativity and innovation concepts**

❖ **Pragmatic Case studies from a selection of industries**

❖ **Application of the frameworks and tools**

Learning outcomes

❖ **Master powerful techniques for praising good performance**

❖ **Discover powerful steps to an impactful constructive feedback**

❖ **Strategies for developing employees using 'facilitative feedback'**

❖ **Build a culture of feedback and open communication**

❖ **Grasp some methods for running effective coaching sessions**

Who should participate

❖ **People managers at all levels**

❖ **Teams in mid to senior management**

❖ **Employees responsible for team outcomes**

❖ **Managers and Supervisors responsible for team outcomes**