"Talent wins games, but teamwork and intelligence win championships." – Michael Jordan

Program Objectives

- ❖ Defining reasons for problems and problem categorization
- ❖ Reason for introspecting and understanding Analytical skills
- ❖ Kaizen as a means for continuous improvement
- ❖ PDCA - Plan-Do-Check-Act
- ❖ Root Cause Analysis (RCA) - WHY, Why analysis and Fish Bone
- ❖ Selecting best alternatives from identified solutions

Learning outcomes

- ❖ Apply a systematic framework to solve problems
- ❖ Apply techniques (such as fishbone diagram) for RCA
- ❖ Apply brainstorming and other innovative methods
- ❖ Narrow down the best options and finally choose the best answer
- ❖ Developing an action plan to apply the right solution
- ❖ Explore and evaluate the potential solutions

Learning Modalities

- ❖ Highly Interactive sessions of questions and answers
- ❖ Introduction to various problem solving concepts
- ❖ Pragmatic Case studies from a selection of industries
- ❖ Application of the frameworks and tools

Who should participate

- ❖ Teams in mid to senior management
- ❖ Employees involved in strategy and decision making
- ❖ Managers and Supervisors responsible for team outcomes
- ❖ Team contributing through problem solving