

"Talent wins games, but teamwork and intelligence win championships." – Michael Jordan



Program Objectives

- ❖ Helping a team move through the stages of team development.
- ❖ Identifying strategies for enhanced collaboration and cooperation.
- ❖ Developing problem-solving and decision-making processes.
- ❖ Developing higher levels of trust, accountability, and openness.
- ❖ Creating communication processes that help the team become more cohesive, aligned and unified.

Learning Modalities

- ❖ Highly Interactive sessions of questions and answers
- ❖ Introduction to various creativity and innovation concepts
- ❖ Pragmatic Case studies from a selection of industries
- ❖ Application of the frameworks and tools

Learning outcomes

- ❖ Lead and productively participate in group situations
- ❖ Develop the ability to use empathic communication skills
- ❖ Understand the stages of team development – Bruce Tuckman
- ❖ Ensures that individual team members are accountable
- ❖ Focuses on team members being responsible for their own success as well as for the success of the team

Who should participate

- ❖ Teams in mid to senior management
- ❖ Support and service staff in the organisation
- ❖ Managers and Supervisors responsible for team outcomes
- ❖ Team contributing to the Sales or Service force