### **SACHABANKER - FAQ**

Answers from Independent ex-bankers that work for you — not the bank.

#### What do we offer?

Sacha Banker offers independent, client-first banking and financial advisory. We help individuals understand, correct, and improve their interactions with banks — whether it's rectifying a mis-sold product, navigating hidden charges, choosing the right investment, or getting results when a bank isn't cooperating.

# Are we affiliated with any organization?

No. Sacha Banker operates independently and is not affiliated with any bank, insurance company, or investment house. This ensures that our advice is 100% focused on your benefit, not institutional profit.

# What makes you different from a typical Relationship Manager?

A bank RM represents the bank. We represent you. Our role is to help you make the bank work for your benefit — not the other way around. We use deep insider knowledge, regulatory guidance, and client-first strategies to achieve results that a typical RM often cannot (or won't) provide.

### Are we compliant with SBP regulations?

Yes. We use legal and ethical methods, including SBP complaint channels, customer protection frameworks, and internal dispute resolution strategies to advocate for our clients.

### Are results guaranteed?

While no resolution can be guaranteed due to the nature of banking processes, our track record shows high success in cases involving mis-selling, hidden fees, and delayed service. We bring decades of banking experience to your corner.

## Why should client's trust us?

Our name is Sacha Banker for a reason. We've worked at leading banks in Pakistan and understand exactly how the system works — including where it fails customers. Every suggestion we make is based on practical insight, policy understanding, and zero financial conflict. We rely on our existing skill-set and authority letters from the clients to follow up and close distressed tasks.

## Can you assist overseas Pakistanis?

Yes. We operate nationwide and offer digital consultations via Zoom, WhatsApp, and email. We also work with Overseas Pakistanis to guide remittances, investment concerns, and account-related issues.

# Do you facilitate overseas account opening?

Yes. We assist Overseas Pakistanis in opening bank accounts in Pakistan remotely, and also help facilitate international account openings from Pakistan depending on the destination country and compliance requirements. Pricing is custom and subject to the country and documentation involved.

#### What is the fee structure?

We offer both fixed-price and custom-priced services depending on the complexity of your case. You can view our service list on the website or request a free discovery call to get started.

### How do I get started?

Simply reach out through the Contact Us page or message us directly on WhatsApp. We'll schedule a brief call to understand your concern and suggest a tailored path forward — no obligation or commitment.