



MASTER MIND Corporation
Facility Managemant Group Of Company



*Logistics , Security, Food Court
Web Design, Web Host, E-Mail Service
& Digital Marketing
Facility Management Group Of Company*

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Facility Management Group Of Company

MASTER MIND CORPORATION

An Introduction

Introduction Letter For Our Facility Management Group Of Company

Our company was started with a very small investment and few people. We have today grown because of our sincere commitment, dedication and hard work which ensured that we were able to fully satisfy our customers with our high quality services. We have a qualified team to handle each and every department to make our service stand out in the market place.

Inspite of competition, we have a large customer base using our services. The reason being, we don't compromise on our quality, The quality of service we provide our customer and our pricing is unbeatable. Also we ensure that we always deliver our services on time.

As an organization we continue to work hard so that we can grow to be a much bigger company so that we can serve more & more customers and also to become a very respectable company in the society.



MASTER MIND Corporation
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Our company was founded by a visionary with the objective of creating a truly world class company that is fully committed to offering the best services to this market. The vision from the very beginning was to make a difference by genuinely helping customers by providing them a much better value for money and follow it up with an excellent after service support. For us money & profit has always been only by service and never the main objective.

We have crossed many mile stones in our journey. It is just not the awards & the financial figures that we consider as our mile stones, but it is the very many customers whom we were able to fully stratify that form our key mile stones. Some of our important customers include the industry leaders who chose us after a very careful evaluation and we have been able to exceed their expectations resulting in customer delight.

Our first customer is still our customer and it has been the same with all our customers! We always look for a win-win relationship which is one of the reasons why we have long term relationship with all our customers. If you would like to know more about our company please feel free to contact us.

V P KARTHIK
Founder & CEO
MASTER MIND CORPORATION



About Us

ABOUT US:

*Coming together is a beginning.
Keeping together is progress.
Working together is success.*
- Henry Ford

*The success of our organizations is because of the tireless effort & dedication of our team.
Our organization is lead by our founder and a core team of dedicated people.*



V P KARTHIK
(Founder & Chief Executive Officer)

Followings members constitute the top management of or organization:

V P KARTHIK
Founder & CEO

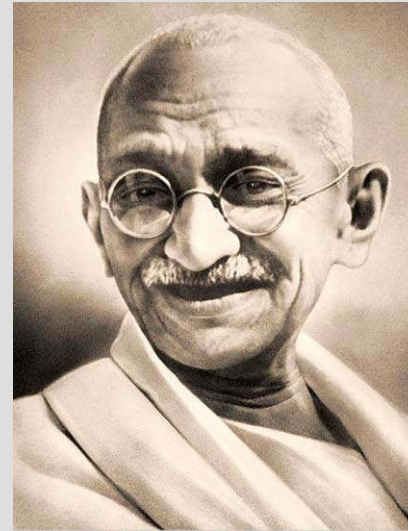
K Bhuvaneshwari
(CFO)



*We are planning to improve our organization to create the best facility management company in the
WORLD.*

Customer service & support:

"A customer is the most important visitor on our premises.
He is not dependent on us. We are dependent on him.
He is not an interruption of our work. He is the purpose of it.
He is not an outsider of our business. He is part of it.
We are not doing him a favour by serving him.
He is doing us a favour by giving us the opportunity to do so.
"- Mahatma Gandhi "



Our customer service and support is driven by these very words of Mahatma Gandhi which he delivered in his speech in South Africa in the year 1890. As an organization we are fully committed to provide the best possible service at every point to all our customers. It is our sincere commitment that we want to not just meet, but far exceed our customer's expectations when it comes to customer service & support.

Our customer service executives are well trained to efficiently handle all situations so that they are able to quickly solve the problems faced by our customers. We also have a very efficient tracking system so that every single customer complaint is properly logged into our system to ensure that there is absolutely no slippage and they are all properly solved to the fullest satisfaction of our customers.

List of Service

Our Services

MMC is founded by a team of professionals with extensive experience in one source Facilities management Group Of services provider /List are given below:

- Logistics
- Security
- Food Court
- Safety Products
- UPVC Windows Manufacturing
- Web Design & Digital Marketing
- Facility Management Group Of Company



The Major Differentiator

- Investment plan for Vendors.
- Moving ahead with Technology.
- Introducing Hub & Spoke Module
- Research & Development in all functions
- More of Direct Employees.
- Security & Safety would be major focus area.
- Dress code and unique badges for MMC Employees.
- Communication between ground staff and management on a regular basis.



Verticals

- Auto
- Retail
- Pharma
- Telecom
- Express
- Corporate People Movement



Support Organization

- Finance & Accounts
- HR
- Strategy
- IT
- Compliance & Quality
- Legal
- Business Relations

- Customer Centric Organization with representation of four key business management processes in key accounts

- Business Acquisition
- Business Implementation
- Business Retention
- Finance Management



Service Offerings

- Industry focused
- Technology Deployment
- Global Partnership
- State of art warehousing
- Collaborative partnering with customers in supply chain
 - Warehousing
 - International Operations
 - Value Added Services
- Multi Modal & Freight Optimization
- Leveraging a composite high skilled management team with more than 10 years of operating experience in Indian market.

Cargo

- Auto
- Retail
- Telecom
- Pharma

People

- BPO/ITES
- SEZ
- Car Rentals
- Remote Telecom



Verticals & Service Offering

Product Portfolio

Corporate People Movement

- Corporate Fleet Management
- Corporate Transport Management
- Corporate Logistics solution

Express

- Customized fleet for express cargo
- Intra-city and Intercity distribution with agreed SLA

Supply Chain Management (Auto & others)

- Warehousing, inventory Management & Line feeding
- Fleet Management
- After Market Distribution
- Inbound/ Outbound/ interplant Transportation

Retail

- Primary & Secondary Transportation
- Distribution Centre (Dry & Cold)
- Processing centre (F &V)
- Consolidation Centre
- Packaging

Supply Chain Management Telecom

- Fleet Management
- Distribution
- Warehousing
- Onsite delivery & Installation - Gensets

International Logistics

- Inbound / Outbound logistics
- Export Documentation
- Warehousing & Line Feeding
- Custom Clearance
- Freight Consolidation
- Value added Services

Service Offerings in Corporate People Movement value chain

Routing

Scheduling

Vehicle
Deployment

Tracking

MIS

Billing



Multiple Locations

Vehicles Deployed

Automated MIS & Billing

Technology Strategy for efficiency and visibility

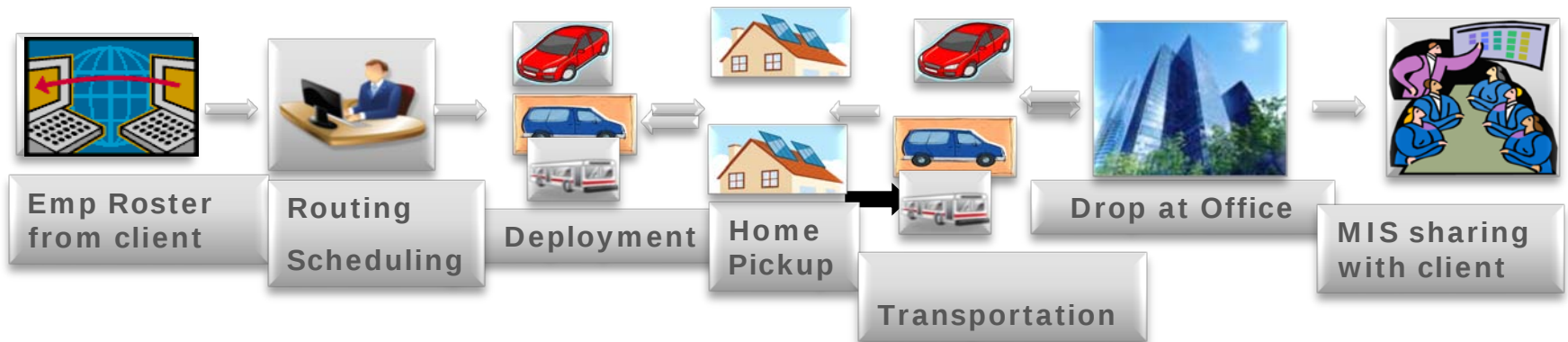
24x7 service

**Logistics
Service**

Inbound Processing	Outbound Processing	Resource Planning	Storage & Inventory Mgt.	Activity Billing	Value Adding and Integration Services	WMS
Transport Sourcing	Transport Planning	Transport Execution	Freight Costing & Invoicing	Visibility Solutions		TMS
Contract Management	Automated Data Capture		Vehicle Track & Trace	Automated Billing		CPM Management

Corporate People Movement

Meeting customer requirements by participating in complete value chain....



Transport Helpdesk Management

- Staff Implant
- Routing / Scheduling
- Co-ordination with Vendors of the client for daily operations
- Compliances/ Audit
- Billing / MIS

Fleet Deployment

- Vehicle deployment
- Tracking
- On Time Login & Logout
- Safety & Security
- Compliances
- MIS

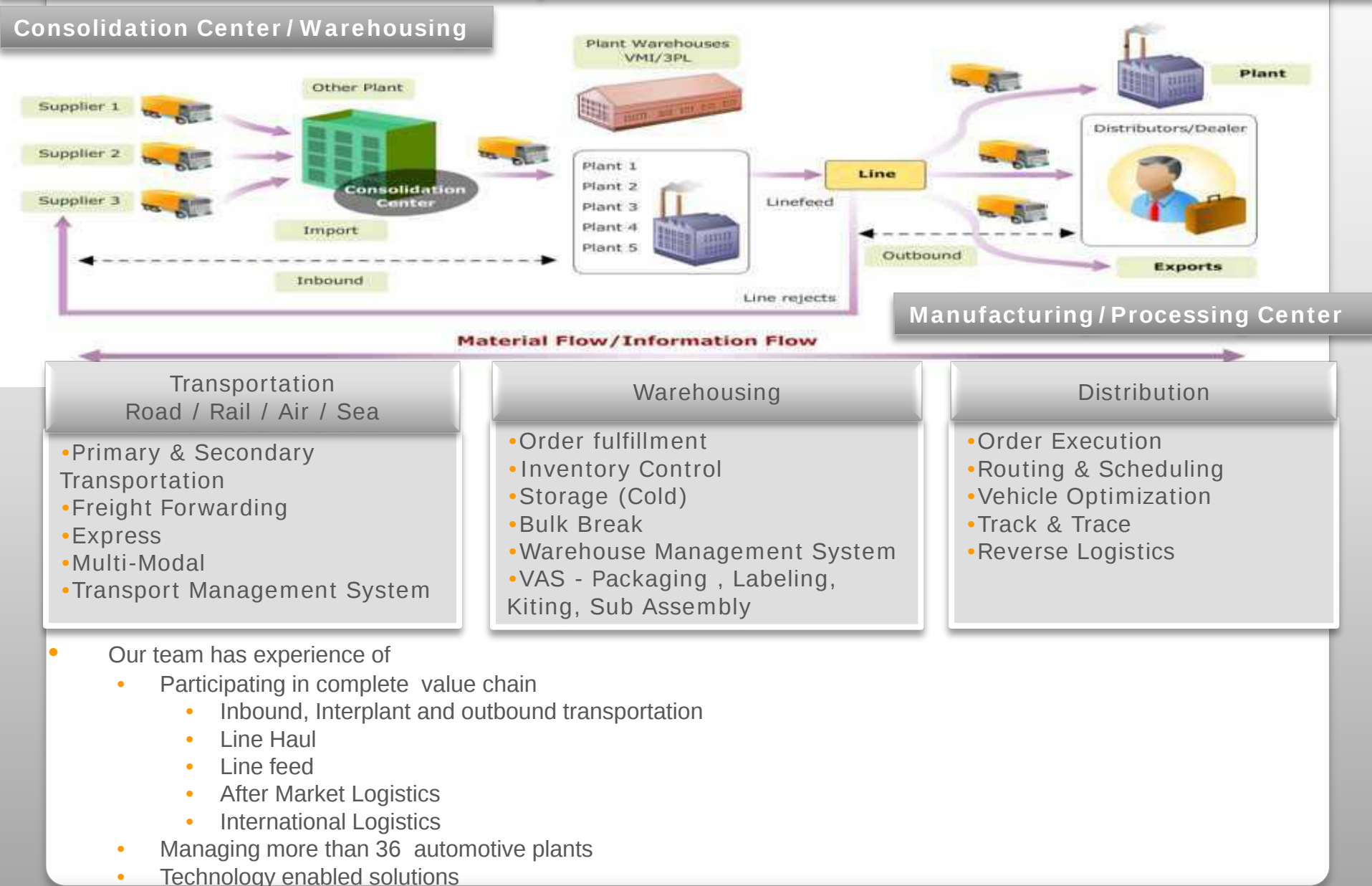
Spot Rentals

- Car Rentals
- Economy to Luxury
- Airport Transfers
- Event Managements

Support Services

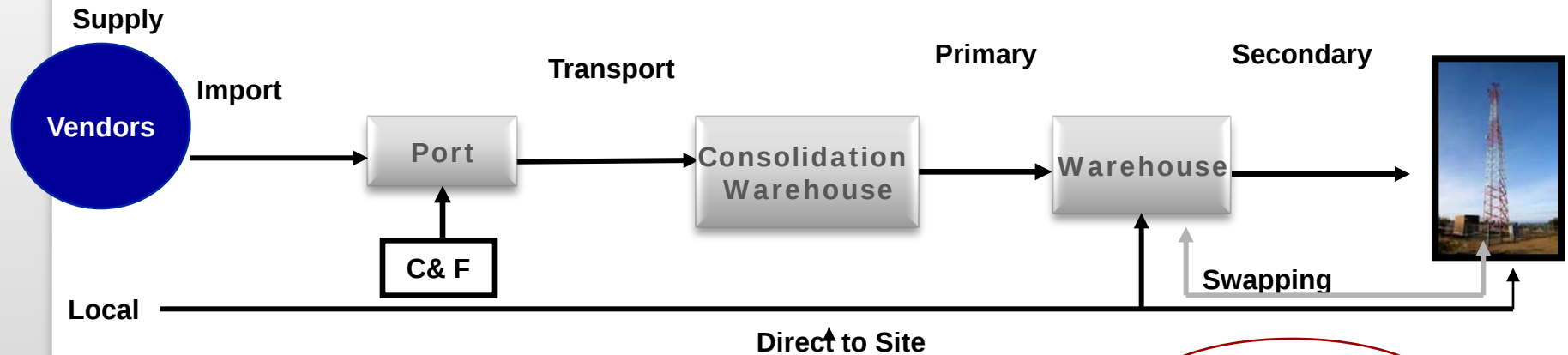
- IT to track and trace
- Auto Routing & Scheduling
- Online Data Capture through HHT
- Hub for maintenance and optimization

Meeting customer requirements by participating in complete value chain



Across Continents

Service Offerings in Telecom Supply Chain

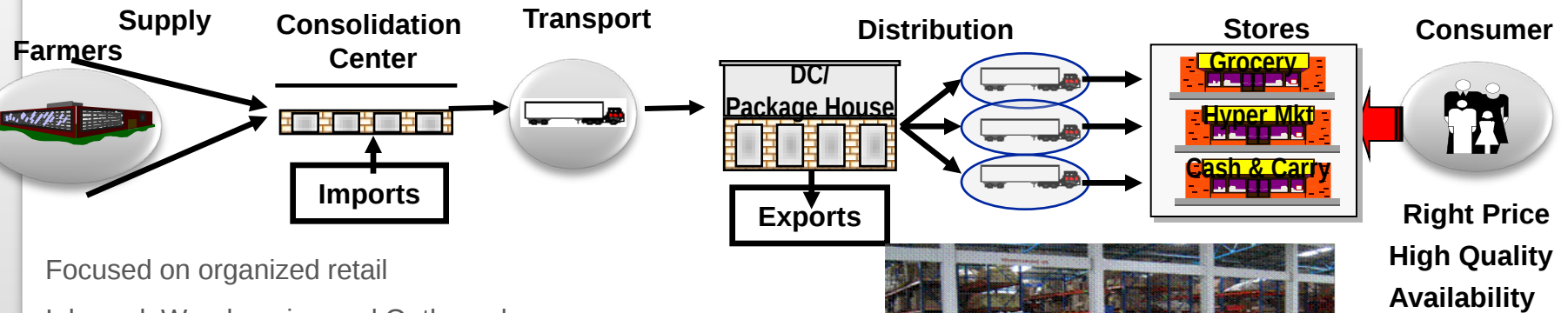


Last Mile Reach

- Pan India Reach
- Infrastructure logistics
- Documentation
- Last Mile Connectivity

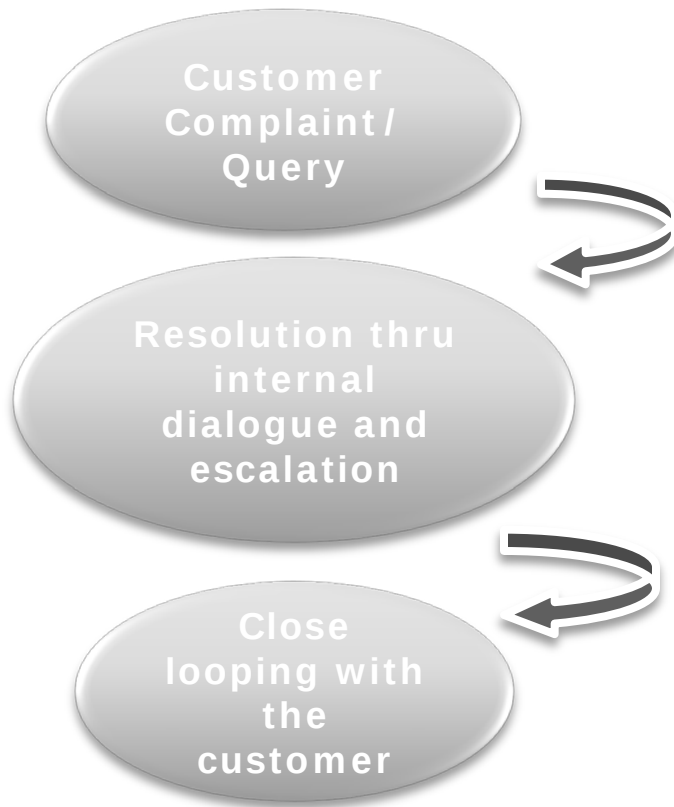


Service Offerings in Retail & Pharma Supply Chain



- Focused on organized retail
- Inbound, Warehousing and Outbound
- Value Added Services
- Specialized services
 - Temperature control part load movement
 - Air Express services
- Warehouse Management
 - Palletising
 - Storing
 - Re-packing
 - Labelling & Stickering
 - Inventory Management
 - Crate Management

Leveraging Business Engagement Process



- Ensuring proactive customer engagement through the business engagement team
- Well defined customer query and complaint management process
- Independent Customer voice capturing process



Facilities (Food Court & Catering Service) Stared in 2010



BRIGADE SUMMIT

Facilities (Food Court & Catering Service) Stared in 2011



Security Services

Services

Our security services range from Patrol Services, On-Site Personnel, and Special Events, to Emergency Call-Outs and Hybrid Security Systems. All service requests, which are approved by each Regional Manager, will have proposals and quotes provided within hours.

Consultation and risk management assessments in these fields are also available and include: Physical Security Surveys, Security Program Audits, Daily Operations Surveys and soon Computer Systems and IT Security. The survey and audits come with a full report and improvement recommendations, as well as a question and answer session with your representative.

Guards Will Be Equipped With:

- Proper well-fitted uniform for identification.
- Cellular phone for contacting law enforcement .
- Ample supply of reports.
- Proper lighting to avoid tripping hazards and illuminate potential issues.



A Division Of
MASTER MIND
CORPORATION



- Securing Your Workplace
- Incident Management
- Emergency Response
- Professional Officers
- Strategic Programs
- New GPS Services



Business Partner from the year of : 2006 to 2008



THE TRAVEL GURU

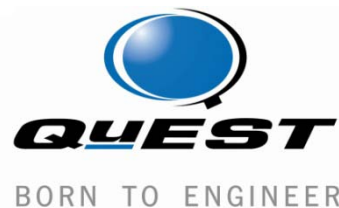


Clients list are given below:

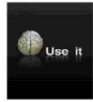




Deutsche Bank



Business Partner from the year of : 20011 to 20014



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LEEWAY

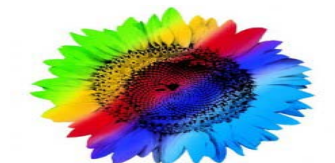
We are there

Clients list are given below:



Deutsche Bank

CAPITA



WIPRO
Applying Thought

MASTER MIND CORPORATION GROUP OF COMPANIES

Facilities & Management Service: Interiors & Exteriors



MASTER MIND Corporation
Facility Management Group Of Company

Corporate Transportation : People Logistics



TRAVEL GURU

Food Court: Live Counters

MMC Food Factory

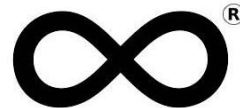


Security Service



LEONE

UPVC Windows & Doors



Infinity Windows



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Facilities (Food Court & Live Counter Service) Stared in 2010 & 2011 :

Clients list are given below:



Cash Management & Logistics Stared in 2013 to 2018 :





Best Business Partner Award Winner Year of 12/12/2009



Awards:



CONTACT US:

Corporate Head Office:

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KARNATAKA, INDIA

Registered Company Address:

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1st B Main 8th Block
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Bengaluru-560095
KARNATAKA, INDIA



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