

Service User/ Carer Feedback Form

Please fill out the form to help Support Elite at Home gain feedback on our staff and services. You can fill in this form anonymously if you prefer.

who to call it	f you had a qu	estion ab	out your	suppor	t?
Yes			No		
who to call it	f you had a co	ncern?			
Yes			No		
scale below wi	ith 1 being ver				
				\odot	
					Very Happy
2 3	4 5	6	7	8	9 10
comments, pl	ease write the	m below.			
	Yes Yes Yes Yes Yes Yes Yes Yes Scale below with the scale below with th	Yes Yes Yes Are you with the support that scale below with 1 being very that shows how you feel.	Yes Yes Yes Are you with the support that you reconscale below with 1 being very unhappend shows how you feel. 2 3 4 5 6	Yes No Who to call if you had a concern? Yes No Are you with the support that you receive from scale below with 1 being very unhappy and 10 to shows how you feel.	Yes No No Serie you with the support that you receive from Suppose scale below with 1 being very unhappy and 10 being very shows how you feel.

4. Do you feel that supported?	at we listen t	o you and	support you	in the wa	ay that y	you wan	t to be
Please use the scale below with 1 being very unhappy and 10 being very happy or circle a							
face which best s	hows how yo	u feel.					
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Very Unhappy 1 2	3	4	5 6	7	8	9	ery Happy 10
If you have any co	omments, ple	ase write	them below.				

6. Do you fee	I the sta	aff show	respect	for you	r backgr	ound, id	lentity a	and culture?	
Please use the scale below with 1 being very unhappy and 10 being very happy or circle a face which best shows how you feel.									
face which be	est show	s how yo	ou feel.						
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Very Unhap								Very Happy	
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Please use the face which be	e scale best show	s how yo	th 1 bei ou feel.	ng very	unhappy 6	and 10	being ve	ery happy or circle a Very Happy	

8. Do you feel that the staff have helped you get out in the community and find					
activities that you may enjoy? Please use the scale below with 1 being york unbanny and 10 being york banny or sircle a					
Please use the scale below with 1 being very unhappy and 10 being very happy or circle a face which best shows how you feel.					
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If you have any comments, please write the	nem below.				
9. Do you feel you are encouraged to ma	-				
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Very Unhappy	_	Very Happy			
1 2 3 4 5	6 7	8 9 10			
If you have any comments, please write the	nem below.				

10. Do you feel the staff explain things clearly and keep you informed about what was						
happening and why? Please use the scale below with 1 being very unhappy and 10 being very happy or circle a						
face which best shows how you feel.						
	, and the second					
Very Unhappy			Very Happy			
1 2 3 4	5 6	7 8	9 10			
If you have any comments, please	write them below.					
11. Do you feel you can ask quest Please use the scale below with 1						
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Very Unhappy			Very Happy			
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If you have any comments, please	write them below.					
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12. Has the support you receive from Support Elite at Home made a positive difference to you? If yes, how?
13. What do you think our staff do well?
14. What do you think our staff don't do so well at?
15. What else do you think we could do to improve?

16. Is there anything else that you would like to share about Support Elite at Home?

Thank you for taking the time to complete this form.

Your time and feedback are very much appreciated as it helps Support Elite at Home do the best job possible.