Service User/ Carer Feedback Form



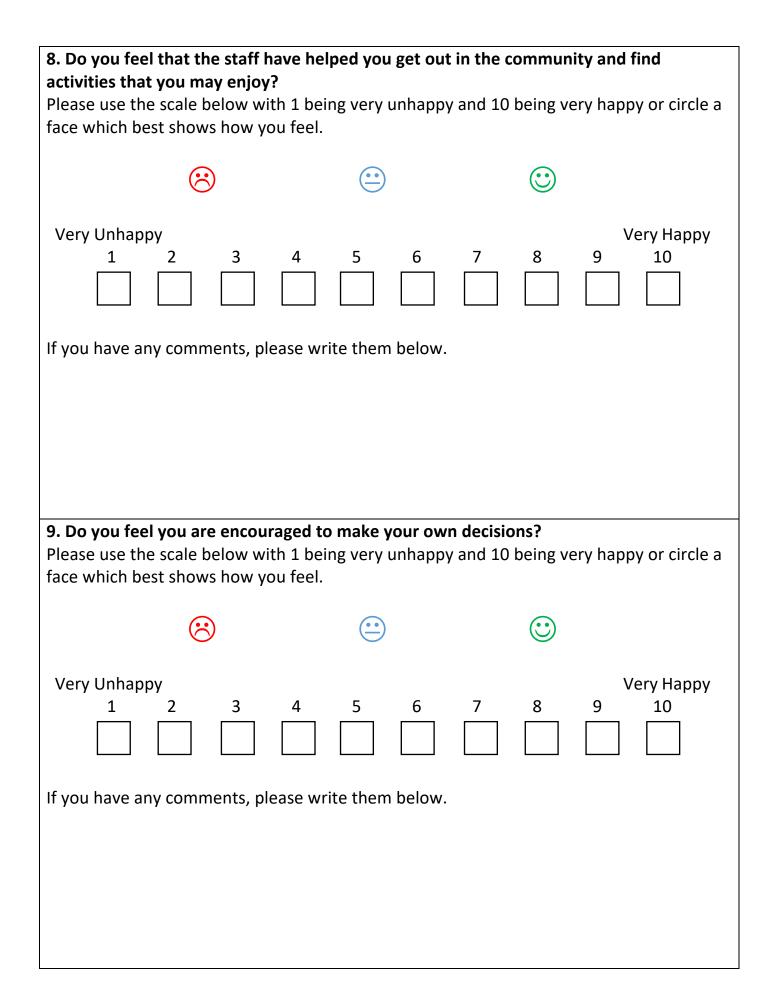
Please fill out the form to help Support Elite at Home gain feedback on our staff and services. You can fill in this form anonymously if you prefer.

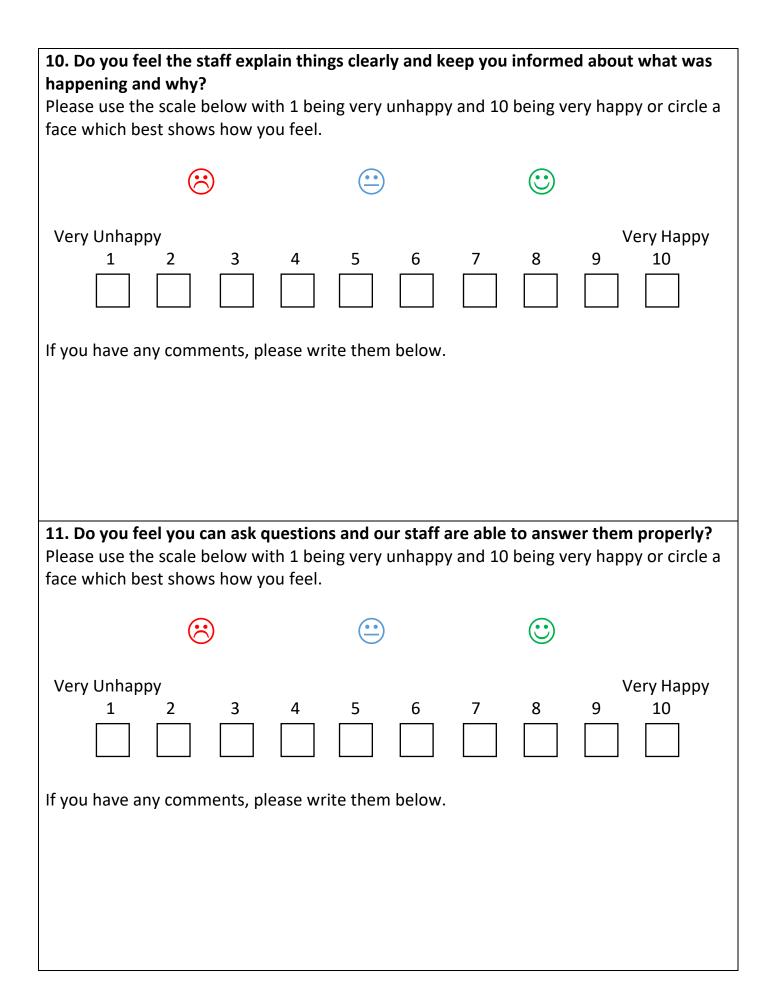
Name:		
Date:		
1. Do you	know who to call if you had a que	stion about your support?

Yes			No			
2. Do you know who to	o call if you had	a concern?				
Yes			No			
3. How happy are you Please use the scale be face which best shows	low with 1 bein	-				
$\overline{\mathbf{S}}$		<u>.</u>				
Very Unhappy 1 2	3 4	5 6	7	8	9	ery Happy 10
If you have any comme	nts, please writ	te them below				

					
4. Do you feel t supported?	that we listen to	o you and supp	port you in the	e way that yo	u want to be
Please use the	scale below wit	h 1 being very	unhappy and :	10 being very	happy or circle a
face which best	t shows how yo	u feel.			
	(\mathbf{i})	(<u>··</u>)		\bigcirc	
Very Unhappy	,				Very Happy
1	2 3	4 5	6 7	8 9	9 10
If you answered could be impro		5 or less, pleas	se could you g	ive informatic	n on how this
	veu:				
5. Do vou feel t	the staff unders	tand vour situ	ation and the	things going	on in your life?
-		-			happy or circle a
face which best					
	$\overline{\mathbf{S}}$			\odot	
	-	_			
Very Unhappy	,				Very Happy
1	2 3	4 5	6 7	8 9	9 10
] [] [
If you have any	comments, ple	ase write them	n below.		

round, identity and culture? y and 10 being very happy or circle a
\odot
Very Happy 7 8 9 10
aking risks and staying safe? y and 10 being very happy or circle a
\odot
Very Happy 7 8 9 10





12. Has the support you receive from Support Elite at Home made a positive difference
to you? If yes, how?

13. What do you think our staff do well?

14. What do you think our staff don't do so well at?

15. What else do you think we could do to improve?

16. Is there anything else that you would like to share about Support Elite at Home?

Thank you for taking the time to complete this form.

Your time and feedback are very much appreciated as it helps Support Elite at Home do the best job possible.