



Bliss Club Owners Guide 2024

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How to use your Timeshare

USE IT YOURSELF

Planning to visit your home resort?

1. For *floating* week owners, call +57-311-303-4260 and request a reservation for your preferred travel dates. Remember, we want to ensure you have the opportunity to come home to your resort when it is best for you, so please call ahead since requests are honored on a first-come, first-served basis.

2. If you own a *fixed* week and will be traveling during your scheduled week, simply call +57-311-303-4260 and a vacation consultant will be more than happy to assist you in finalizing your vacation plans. You may also confirm your reservation on line at

EXCHANGE

You have two options:

- 1. Stay at your home resort at a time other than your scheduled week or stay at another Bliss Club property by doing a “Developer Exchange.” Just tell us when you would like to visit.****

+57 311-303-4260

- 2. Exchange your week through Interval International and travel the world. Please contact us***

+57-311-303-4260 •

It's as easy as picking up the phone or sending an e-mail to let us know you're coming. And if you want to exchange your week, either for a different Bliss Club Weeks or through Interval International, we'll “walk” you through the process.

Helpful Tips

Check-in days vary, depending on the resort. Because we want to give you the greatest opportunity to obtain what your family needs for your vacation plans, please call

+57-311-303-4260 And confirm at least 6 months in advance of your desired visit.

• *Would you like to Come back to your home resort at a time other than the week you own?*

Or would you like to try another Bliss Club Affiliated Resort? Contact us

+57-303-4260 And mention you would like to do a “Developer Exchange” and we'll do the rest!

- *To enjoy usage of your villa, please make sure all annual fees associated with the occupancy year of deposit are current prior to your arrival.*

- *If you own a “lock-off” villa, please read the*

“Lock-Off Info” Listed on the respective Resort Information Page in this booklet. This will help you get the most out of your Bliss Club Resorts ownership. Use only the part of your villa you need and deposit the rest for future use!

- *Check-in begins at 4 p.m.*

Contact us If you’ll be arriving late, or if you have special needs such as a highchair or crib.

- *Deposits required at check-in: \$50 hold placed on a major credit or debit card (the release of this hold may take longer if using a debit card), or \$200 cash deposit if the owner/guest does not have a credit/debit card.*

- *If you are Giving your villa to a friend or relative as a gift to use,*

It is important to call us At least 60 days in advance of arrival and let us know. This will ensure your guest’s check-in is as smooth as possible.

- *Planning on traveling the world?*

To exchange your week with Interval International or any other exchange company, payment of the annual fees associated with the occupancy of the current year must be up to date

Online Services and Online Account Manager

Coming soon

Telesales

Add another week at your favorite **Bliss Club Resort**.

Times change. Families grow. Life gets better. Make sure your vacation experiences change for the better, too!

Just call a professional Westgate Telesales Team Member and you'll be amazed – and delighted – at the possibilities available to you!

+57-311-303-4260

Owner Referral Program

Another exciting benefit of Westgate Vacation Ownership!

The Owner Referral Program was designed to help you “Share the Magic” of a Bliss Club Resorts vacation with your family and friends! Because you referred them, they can enjoy a discounted vacation and have the opportunity to “Experience the Magic” while previewing one of our 5-Star properties. Each time one of your referrals becomes an owner at Bliss Club Resorts YOU earn REWARDS!*

REWARDS are equivalent to one (1) dollar in cash or credit and can be redeemed in so many ways. Here are a few examples:

- Cash • Credit toward your HOA fees
- Services at Serenity Spa by Westgate
- Purchase of an additional week

Redeem your REWARDS by calling our Owner Rewards Department at 1-800-450-4267 or (407) 355-1250. Remember, the more you refer, the better your chances at earning REWARDS! EARN REWARDS USE YOUR MATERIALS! Getting REWARDS is easy by using the Bulletin Boards and Handouts provided in your Kit. Out of materials? Call us today at +57-311-303-4260 and we will be happy to provide them! Remember, ALL referrals must be pre-registered prior to starting their vacation so that YOU receive proper credit. This includes people using your week or traveling with you to the resort. Just call us whenever you have a new referral and we will gladly register them for you! Congratulations, once again, for taking your first steps toward years of magical vacations! Please see your Owner Success Kit for complete details and eligibility requirements

Travel Protection Insurance

This is why Bliss Club Resorts is making this new travel insurance program available to all owners. For a one-time premium payment, you can now protect your vacation experience if your travel plans are interrupted for a covered event. This insurance will cover your maintenance fee, property taxes and exchange fees for the year.

In the event you do not use your week, Bliss Club will no longer replace your usage rights unless this valuable coverage is purchased. As always, Westgate Resorts is dedicated to making your vacation experience as enjoyable as possible. This added benefit ensures that a covered emergency will be less of a financial problem. The Travel Protection Insurance program maybe purchased in as little as 24 hours prior to your arrival date. To purchase Travel Protection Insurance, call

+57-311-303-4260

Developer Exchange

Developer Exchange inventory is limited so it is important to plan accordingly. There are many exciting vacation opportunities available to you and we encourage you to refer to your Public Offering Statement to determine your options. If you need assistance in arranging your family vacation please contact us at (+57-311-303-4260) and one of our team members will be happy to help in the planning

Calendar

Holidays	Week	Friday	Saturday	Sunday	Holidays	Week	Friday	Saturday	Sunday	Holidays	Week	Friday	Saturday	Sunday
	1	Jan 01	Jan 02	Jan 03		1	Dec 31	Jan 1	Jan 2		1	Jan 6	Jan 7	Jan 8
	2	Jan 08	Jan 09	Jan 10		2	Jan 7	Jan 8	Jan 9		2	Jan 13	Jan 14	Jan 15
	3	Jan 15	Jan 16	Jan 17		3	Jan 14	Jan 15	Jan 16		3	Jan 20	Jan 21	Jan 22
	4	Jan 22	Jan 23	Jan 24		4	Jan 21	Jan 22	Jan 23		4	Jan 27	Jan 28	Jan 29
	5	Jan 29	Jan 30	Jan 31		5	Jan 28	Jan 29	Jan 30		5	Feb 3	Feb 4	Feb 5
	6	Feb 05	Feb 06	Feb 07		6	Feb 4	Feb 5	Feb 6		6	Feb 10	Feb 11	Feb 12
President's Day	7	Feb 12	Feb 13	Feb 14		7	Feb 11	Feb 12	Feb 13	President's Day	7	Feb 17	Feb 18	Feb 19
	8	Feb 19	Feb 20	Feb 21	President's Day	8	Feb 18	Feb 19	Feb 20		8	Feb 24	Feb 25	Feb 26
	9	Feb 26	Feb 27	Feb 28		9	Feb 25	Feb 26	Feb 27		9	Mar 2	Mar 3	Mar 4
	10	Mar 05	Mar 06	Mar 07		10	Mar 4	Mar 5	Mar 6		10	Mar 9	Mar 10	Mar 11
	11	Mar 12	Mar 13	Mar 14		11	Mar 11	Mar 12	Mar 13		11	Mar 16	Mar 17	Mar 18
	12	Mar 19	Mar 20	Mar 21		12	Mar 18	Mar 19	Mar 20		12	Mar 23	Mar 24	Mar 25
	13	Mar 26	Mar 27	Mar 28		13	Mar 25	Mar 26	Mar 27		13	Mar 30	Mar 31	Apr 1
Easter	14	Apr 02	Apr 03	Apr 04		14	Apr 1	Apr 2	Apr 3	Easter	14	Apr 6	Apr 7	Apr 8
	15	Apr 09	Apr 10	Apr 11		15	Apr 8	Apr 9	Apr 10		15	Apr 13	Apr 14	Apr 15
	16	Apr 16	Apr 17	Apr 18		16	Apr 15	Apr 16	Apr 17		16	Apr 20	Apr 21	Apr 22
	17	Apr 23	Apr 24	Apr 25	Easter	17	Apr 22	Apr 23	Apr 24		17	Apr 27	Apr 28	Apr 29
	18	Apr 30	May 01	May 02		18	Apr 29	Apr 30	May 1		18	May 4	May 5	May 6
	19	May 07	May 08	May 09		19	May 6	May 7	May 8		19	May 11	May 12	May 13
	20	May 14	May 15	May 16		20	May 13	May 14	May 15		20	May 18	May 19	May 20
	21	May 21	May 22	May 23		21	May 20	May 21	May 22	Memorial Day	21	May 25	May 26	May 27
Memorial Day	22	May 28	May 29	May 30	Memorial Day	22	May 27	May 28	May 29		22	Jun 1	Jun 2	Jun 3
	23	Jun 04	Jun 05	Jun 06		23	Jun 3	Jun 4	Jun 5		23	Jun 8	Jun 9	Jun 10
	24	Jun 11	Jun 12	Jun 13		24	Jun 10	Jun 11	Jun 12		24	Jun 15	Jun 16	Jun 17
	25	Jun 18	Jun 19	Jun 20		25	Jun 17	Jun 18	Jun 19		25	Jun 22	Jun 23	Jun 24
	26	Jun 25	Jun 26	Jun 27		26	Jun 24	Jun 25	Jun 26	Independence Day	26	Jun 29	Jun 30	Jul 1
Independence Day	27	Jul 02	Jul 03	Jul 04	Independence Day	27	Jul 1	Jul 2	Jul 3		27	Jul 6	Jul 7	Jul 8
	28	Jul 09	Jul 10	Jul 11		28	Jul 8	Jul 9	Jul 10		28	Jul 13	Jul 14	Jul 15
	29	Jul 16	Jul 17	Jul 18		29	Jul 15	Jul 16	Jul 17		29	Jul 20	Jul 21	Jul 22
	30	Jul 23	Jul 24	Jul 25		30	Jul 22	Jul 23	Jul 24		30	Jul 27	Jul 28	Jul 29
	31	Jul 30	Jul 31	Aug 01		31	Jul 29	Jul 30	Jul 31		31	Aug 3	Aug 4	Aug 5
	32	Aug 06	Aug 07	Aug 08		32	Aug 5	Aug 6	Aug 7		32	Aug 10	Aug 11	Aug 12
	33	Aug 13	Aug 14	Aug 15		33	Aug 12	Aug 13	Aug 14		33	Aug 17	Aug 18	Aug 19
	34	Aug 20	Aug 21	Aug 22		34	Aug 19	Aug 20	Aug 21		34	Aug 24	Aug 25	Aug 26
	35	Aug 27	Aug 28	Aug 29		35	Aug 26	Aug 27	Aug 28		35	Aug 31	Sep 1	Sep 2
Labor Day	36	Sep 03	Sep 04	Sep 05	Labor Day	36	Sep 2	Sep 3	Sep 4	Labor Day	36	Sep 7	Sep 8	Sep 9
	37	Sep 10	Sep 11	Sep 12		37	Sep 9	Sep 10	Sep 11		37	Sep 14	Sep 15	Sep 16
	38	Sep 17	Sep 18	Sep 19		38	Sep 16	Sep 17	Sep 18		38	Sep 21	Sep 22	Sep 23
	39	Sep 24	Sep 25	Sep 26		39	Sep 23	Sep 24	Sep 25		39	Sep 28	Sep 29	Sep 30
	40	Oct 01	Oct 02	Oct 03		40	Sep 30	Oct 1	Oct 2		40	Oct 5	Oct 6	Oct 7
	41	Oct 08	Oct 09	Oct 10		41	Oct 7	Oct 8	Oct 9		41	Oct 12	Oct 13	Oct 14
	42	Oct 15	Oct 16	Oct 17		42	Oct 14	Oct 15	Oct 16		42	Oct 19	Oct 20	Oct 21
	43	Oct 22	Oct 23	Oct 24		43	Oct 21	Oct 22	Oct 23		43	Oct 26	Oct 27	Oct 28
	44	Oct 29	Oct 30	Oct 31		44	Oct 28	Oct 29	Oct 30		44	Nov 2	Nov 3	Nov 4
	45	Nov 05	Nov 06	Nov 07		45	Nov 4	Nov 5	Nov 6		45	Nov 9	Nov 10	Nov 11
	46	Nov 12	Nov 13	Nov 14		46	Nov 11	Nov 12	Nov 13		46	Nov 16	Nov 17	Nov 18
Thanksgiving	47	Nov 19	Nov 20	Nov 21	Thanksgiving	47	Nov 18	Nov 19	Nov 20	Thanksgiving	47	Nov 23	Nov 24	Nov 25
	48	Nov 26	Nov 27	Nov 28		48	Nov 25	Nov 26	Nov 27		48	Nov 30	Dec 1	Dec 2
	49	Dec 03	Dec 04	Dec 05		49	Dec 2	Dec 3	Dec 4		49	Dec 7	Dec 8	Dec 9
	50	Dec 10	Dec 11	Dec 12		50	Dec 9	Dec 10	Dec 11		50	Dec 14	Dec 15	Dec 16
Christmas	51	Dec 17	Dec 18	Dec 19		51	Dec 16	Dec 17	Dec 18	Christmas	51	Dec 21	Dec 22	Dec 23
New Year's Day	52	Dec 24	Dec 25	Dec 26	Christmas New Year's	52	Dec 23	Dec 24	Dec 25	New Year's Day	52	Dec 28	Dec 29	Dec 30
						53	Dec 30	Dec 31	Jan 1					