OP-01

Quality Policy

Jamar Precision Grinding Quality Policy

It is the policy of JAMAR PRECISION GRINDING, Inc. to provide the best <u>PRICE</u>, <u>QUALITY</u>, and <u>DELIVERY</u> to our customers.

By meeting these three Objectives, Jamar Grinding will satisfy the customers' needs and requirements while continuing to improve. JPG management recognizes that customer satisfaction is the most crucial element in JPG's business and that meeting customer needs through the quality of products and services is essential to the long-term survival and growth of JPG in a very competitive marketplace. This is based on the philosophy of providing the best *Price*, *Quality*, and *Delivery*.

JPG is, therefore, committed to expending the necessary effort and resources to maintain a process-based integrated quality management system conforming to the standards of ISO 9001:2015 & AS9100D. This standard will guide activities throughout the organization and facilitate continuous improvement in the quality of JPG's products and services, all while meeting Statutory and Regulatory Requirments.

It is the responsibility of top JPG management to distribute and promote this Policy actively, and it is the responsibility of all JPG personnel to understand and support this Policy and all other policies and procedures of the quality management system relevant to their work for the Company.

Jeff G. Miezin Mike J. Smith

Plant Manager Operation Manager

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