

DFx Technology Ltd. - Website Privacy and Cookies Policy

In line with the Data Protection Act 2018 and UK General Data Protection Regulations (UK GDPR), DFX Technology Ltd. is committed to processing personal data in line with the requirements of these regulations.

This privacy policy tells you about the information we collect from you when you use our website. When we collect this information, we are acting as a data controller and, by law, we are required to provide you with information about our company, about why and how we use your data, and about the rights you have over your data. DFX has other privacy policy notices available on request. These other privacy notices relate to personal data held relating to different areas of the business e.g. an Employee Privacy Notice.

This privacy notice relates specifically personal data processed via our website.

Company details

Our company is DFX Technology Ltd.. Our address is Unit 5 Witan Park, Avenue 2, Station Lane, Witney, OX28 4FH. You can contact us by post at the above address. The name of our Data Controller is Dr. Alan Wyn-Davies who can be contacted through the aforementioned details.

We are not required to have a data protection officer, so any enquiries about our use of your personal data should be addressed to the contact details above.

Personal data

Personal data, or personal information, means any information about an individual from which that person can be identified.

Use of Cookies

When you use our website to browse our products and services and view the information we make available, a number of cookies are used by us to allow the website to function.

The cookies we use are strictly necessary for our website to function (legitimate interest), and we don't ask for your consent to place these on your computer. These cookies are shown below.

Cookie Name	Purpose	Further Information
PHPSESSID	Website Session	This is used to allow stateful behaviour when using the stateless HTML protocol. It is necessary for the basic navigation the site.
SL_wptGlobTipTmp	Website Session	This is used to allow stateful behaviour when using the stateless HTML protocol. It is necessary for the basic navigation of the site.
SL_GWPT_Show_Hide_tmp	Website Session	This is used to allow stateful behaviour when using the stateless HTML protocol. It is necessary for the basic navigation of the site.

DFX may supply links to other websites. If you click on a link, or enable those connections, this may allow third parties to collect or share data about you. If you click on a link, you are not protected by this Privacy Policy and you are advised to read the privacy policy of the other website as they may differ from the DFX Technology Ltd.'s privacy policy.

6 Privacy Principles

We respect the 6 Privacy Principles of GDPR namely lawfulness, fairness and transparency, purpose limitation, data minimisation, accuracy, storage limitation, integrity and confidentiality and accountability and work all times with these 6 principles.

No automated decision making

We do not use the information you provide to make any automated decisions that might affect you.

Transfer of Data Abroad

We do not transfer data outside the EEA.

Data Breach policy

We have a data breach policy in place in line with Article 33 of the GDPR regulations and this policy is available on request.

Data retention period

We keep enquiry emails for two years, after which they are securely archived and kept for seven years, when we delete them. Customer information is kept for seven years after the end of our accounting period, after our last contact with you, as a legal requirement.

Your rights as a data subject

By law, you can ask us what information we hold about you, and you can ask us to correct it if it is inaccurate. If we have asked for your consent to process your personal data, you may withdraw that consent at any time.

If we are processing your personal data for reasons of consent or to fulfil a contract, you can ask us to give you a copy of the information in a machine-readable format so that you can transfer it to another provider.

If we are processing your personal data for reasons of consent or legitimate interest, you can request that your data be erased.

You have the right to ask us to stop using your information for a period of time if you believe we are not doing so lawfully.

To submit a request regarding your personal data by email, post or telephone, please use the contact information provided above in the Company details section of this policy.

If you have a complaint about our use of your information, we would prefer you to contact us directly in the first instance so that we can address your complaint. However, you can also contact the Information Commissioner's Office via their website at www.ico.org.uk/concerns or write to them at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

We regularly review and, if appropriate, update this privacy policy from time to time, and as our services and use of personal data evolves. If we want to make use of your personal data in a way that we haven't previously identified, we will contact you to provide information about this and, if necessary, to ask for your consent.

We will update the version number and date of this document each time it is changed.

Data Controller, DFX Technology Ltd.
April 2024