

A Gentle Pace Safeguarding & Client Safety Statement



A Gentle Pace is committed to providing a safe, respectful and supportive environment for all clients, including children, young people and vulnerable adults.

Safeguarding is everyone's responsibility.

Confidentiality & Safety

Sessions are treated confidentially. However, confidentiality may need to be broken if:

- there are concerns regarding serious risk of harm to a client or another person
- a child or vulnerable adult may be at risk of abuse or neglect
- information is required by law

Where appropriate and safe to do so, concerns would usually be discussed with the client and/or parent/carer first.

Responding to Concerns

If safeguarding concerns arise, A Gentle Pace may:

- contact a GP or relevant healthcare professional
- contact Children's or Adult Social Care
- contact emergency services
- seek advice from safeguarding professionals or relevant agencies

Concerns will be recorded appropriately and information shared only where necessary to help keep people safe.

Emergency Support

A Gentle Pace does not provide emergency or crisis services.

If there is an immediate risk to life or safety, please call 999.

For urgent mental health support:

- NHS 111 Option 2
- Samaritans – 116 123
- Childline – 0800 1111
- Papyrus HOPELINE247 – 0800 068 4141

Local Safeguarding Contacts (Newcastle)

Children's Social Care
0191 277 2500

Out of hours Emergency Duty Team:
0191 278 7878

Adult Social CarePoint
Newcastle City Council

Safeguarding concerns can also be reported online via Newcastle City Council safeguarding services.

Policy reviewed regularly and updated as appropriate.
A Gentle Pace Therapy