



**QUALITY TECHNIQUE**  
Quality and Development Service

**WHATEVER YOU CAN  
CONCEIVE AND BELIEVE...WE HELP YOU  
ACHIEVE IT**

**SERVICE  
CATALOGUE**



# About *Quality Technique*

- Quality Technique is a pioneer company Founded in 2014 specialized in ISO compliance consultation, and business process consultation, with the corporate office in Egypt
- The Company involves in the designing and developing of Business processes, ISO compliance, Training, and software Quality matrix solutions
- The company has an energetic team of experts and professionals who can research, enhance and make the compliance systems regarding various standards look and perform the best
- The Company has developed projects that are economical and qualitative
- We are registered in the Egyptian general organization for Standardization and Quality and licensed by DBS-Cert Certification services Pvt. Ltd. is one of the fastest growing certification bodies consisting of highly experienced professionals offering the latest in systems certification and promoting quality concepts
- We are approved by the Global Accreditation Authority (JAS - ANZ) and authorized to review and award ISO certificates to companies and organizations wishing to obtain quality certificates in the Middle East



# Vision

*To be a global leader delivering enterprise QMS & ISMS consultations and solutions*

*To focus on providing solutions that enable our customers to reduce timecosts and complexity in managing the work*

*To deliver the best and most effective solutions to our clients*

*Passion for quality, dedication to innovation, commitment to employees*

*To Create Quality system's and information security system's that transform ideas into reality and achieve they requirements*

*Industry leadership through Customer enthusiasm*



# Mission

*To provide our consultation services with high quality, value and growth to our clients by planning, implementation and support, effective and efficient business processes that assure sustainable compliance and regulatory standards*



## Our Lineage

*Represents  
Excellence  
and Integrity*

*Highest  
Standards  
of Honesty*

*Pioneering  
Spirit*

*Leaders In  
Multiple  
Businesses*

*End To End  
Solutions  
Delivery*

*Defining  
World Class  
Quality  
Systems*



## Our Values



# Quality Technique services

At Quality Technique we understand the difficulties and benefits of implementing ISO system, We are honored to offer the below services to your esteemed company in the fields of granting certification and consultation

## Compliance/consultation and certification



## Consultation Process Elements

***we work with your management team to:***

**Assess the company culture and industries served**

**Conduct gap-assessment**

provide the customer with a current system status on along with the recommendation to enhance or to set the required management system baseline with the most suitable level for the business

**Establish the remediation plan and timeline**

**Company Processes Identification:** we work with your leadership to identify all applicable QMS & ISMS processes, their "owners" and specific meeting dates for first and second draft meetings for the development of each

**Employee Awareness Training:** All employees will be taught the basic elements of the applicable ISO standard, their quality management system and how their work affects it

**Process and Procedure Development:** We work with your employees to draft the first version for all processes while constantly being vigilant to identify opportunities to "lean" them out. That is followed approximately two weeks later by reviews to finalize and initially issue the procedures to the system

**Technical Requirements Consulting and implementation:** We conduct training and consult with your team to assure compliance, proper documentation and effective implementation of the newly established quality management system

**Draft Integrated management system Manual:** We develop an initial version of your quality manual that establishes policies for all required elements of the applicable ISO standard

**Internal Audit implementation and Training:** We help you establish a sound auditing program that is vital to the health and continual improvement of the QMS & ISMS. . As we are able to performing internal audits program and Review of an organization's policies procedures, documentation, and practices to verify applicable elements of the system are appropriate and effective and have been developed documented, and implemented in accordance and in conjunction with specified requirements

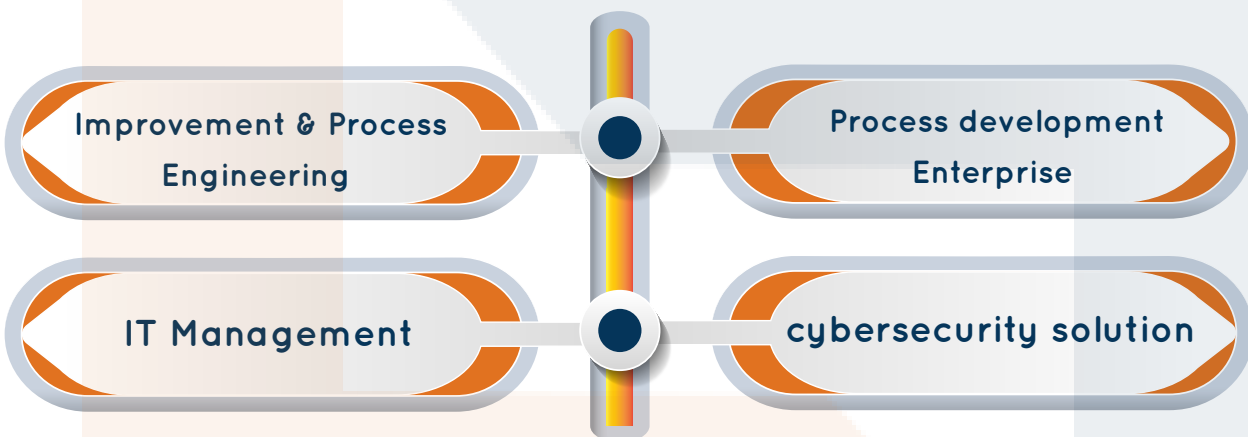


**Corrective Action Review and Implementation :** We help you prepare for the certification audit by ensuring all corrective actions resulting from internal audits are reviewed and effectively addressed to demonstrate the efficacy of the QMS

**Certification Company Selection:**

We assist you with the selection of a sound "partner" company for certification as well as an effective Auditor from the selected company. We ensure the company you choose will be your partner over time in the pursuit of continual improvement

## Engineering & Industrial Services



***Improvement & Process Engineering***

Our consulting is practical, doable and results driven. Our methods are based on Lean Manufacturing and Six Sigma but are focused on using the tools that are appropriate for your business and your time line  
Catalytic Management





### ***Process development enterprise***

Quality Technique has significant expertise in developing your management system processes, Business processes, business process improvement, Change management, etc., Quality Technique is one of the leading energy management system consultancy in Egypt. We help our clients to continually improve their energy performance by increasing energy efficiency and reducing their environmental impacts and energy costs

### ***IT Management***

At Quality Technique we examine the processes in place within a company and determine how to make those processes more effective. We work together with you to design and build these a clearly structures, including an IT operating model which ensures you can provide IT services effectively and efficiently We create transparency with regard to your IT costs and in doing so support you in managing your services and costs in a structured way. Our consultants will analyze and revise your IT landscape and IT architectures. We will also refine your IT sourcing strategy and sourcing models

### ***Cybersecurity solution and compliance***



## **Security** Governance

Get a wide range of tailored services, including CISO-as-a-service, training advisory services, strategy development, and security investment analysis

## **Security** Compliance

Assess, analyze, and guide your compliance journey. Implement controls aligned with regulatory bodies and international standards and prepare for certifications

## **Security** Assessment

Assess cyber, supply chain, and third-party risks  
Evaluate resilience readiness using **ISO 27005**  
and other methods for insights

## Temporary and Permanent Staffing support

*Full time and temporary outsource support*





### ***Cost effective***

There is no need of advertisements and arranging interview sessions. The salary paid to outsourced manpower is less than that of permanent staff. Along with this, company resources are also saved as the manpower recruited does not need any sort of training programs. Thus, the company saves resources and money both.

### ***Time Saving***

Employer does not need to take interviews of a large number of candidates because through outsourcing, the company gets the correct person for the correct position without any pain. Along with this, the employer doesn't have to give any training to the staff. Hence, it saves lots of time for the employer.

### ***Increases the Total Output***

The resources, time, and money saved are being utilized in other important tasks, and the employer can use his saved time in concentrating more on the core of the business, which ultimately increases the total output of the staff and organization both.

### ***Flexible Staffing***

Organization enjoys full flexibility in the staffing system, as staffs are appointed as per the requirement or demand of work and time. Due to which the company is never over-staffed or under-staffed.



### ***Gets Qualified and Skilled Manpower***

Outsourced manpower have ample experience and all the skills required for their job profile. They also have knowledge about all the latest tools and techniques



### **Software solution Services**

At Quality technique we provide a wide range of software solutions to assist our clients in implementing and maintaining their management systems.



These expert services were traditionally delivered on paper, and the benefits of our software solutions include ease of delivery, use and distribution transparency of results, consistency in results presentation, and availability of the latest information and knowledge at any time

***Our software solutions include:***

*Documentation  
Matrix*

*Quality Matrix*

*Non-conformity and Corrective  
Action software (NCR & CA software)*

*Any business solutions system required*

# Trainings And Development Service

**We** have extensive practical experience in training, developing and providing a wide range of popular and successful training courses

**We** work closely with our clients and our training partners, in developing and delivering various courses and providing a world class training experience. That's why the majority of our customers return to us again and again

## ***Our wide range of training courses include***

- ✓ Quality management system
- ✓ Health and Safety management system
- ✓ Environment management system
- ✓ Food safety Management system
- ✓ Information security management system

## ***General Assessment Programs***

In this service we provide the customer with a general review for the status of the desired management system such as (QMS, ISMS OH&S etc..) in the customer organization along with the recommendation to enhance or to set the baseline with the most suitable level for the business

## **When I say that I need Gap Assessment**

When you became worried about your organization operation performance and not sure if the effectiveness and the efficiency of the organization objectives and when you decide to reduce the risk that led to business lose. then you need to be assessing the performance of a business unit to determine whether business requirements or objectives are being met and, if not, what steps should be taken to meet them

# Benefits of Quality Technique Gap Assessment



## Our Gap Assessment steps

- We are define your scope
- Collect data based on scope
- Analyze the gaps
- Prioritize the gaps
- Develop action plans
- Monitor and evaluate



## SECURITY AWARENESS

Quality technique deliver the security awareness on three levels



### IT

Educate the IT team and increase their awareness about the latest attacks the hackers use to hack them



### management

Increase the management awareness will result in more support for the information inside the organization and let them be aware of the hackers attacks based on their profiles (whaling phishing)



### Business users

Let business users be aware of latest hacker fraud and social engineering techniques will results in avoiding many security issue that can be avoided early

## Deliver Formate



Video  
learning



instructor  
led sessions



Posters



E-mails



phishing  
simulator

## Businesses We Serve

Hospitality

Government

Financial  
Services

Energy and  
Utilities

Education

**Businesses  
We Serve**

Industry

Banking

Life Sciences  
and Healthcare

Manufacturing

Retail and  
Consumer Goods

## Our customers



Serendib Agri



GIZA CABLE INDUSTRIES  
القذرة لصناعة الكابلات



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