



TEXA MULTI-FACTOR AUTHENTICATION

SECURE GATEWAY ACCESS

TEXA STEP-BY-STEP GUIDE

MFA Account & Operating Instructions / myTEXA Portal Profile Management





SGW ACCESS - SECURE GATEWAY VEHICLES WITH TEXA IDC6

TEXA expands the SGW protected control unit unlock function built into active IDC6 software licenses. Valid for North American vehicle coverage within the United States, Canada and Mexico.

- Auto manufacturers are developing solutions to protect their vehicle networks from unauthorized access.
- The SGW works as an OEM “firewall” to secure the control modules to prevent potential security breaches.
- The SGW access to diagnostic functions requires authentication software thru OEM approved scan tools.
- Multi factor authentication software (MFA) access has been added to myTEXA registered accounts.
- myTEXA software is certified by Google Authenticator to access OEM enhanced security gateway vehicles.
- This TEXA authentication securely unlocks vehicle system operations previously restricted to OEM tools.

TEXA REQUIRED TO ACCESS MFA UNLIMITED SGW UNLOCK SERVICE:

- Compatible TEXA Scan Tool / Diagnostic Software
- Active IDC6 Car Diagnostic Software License
- Active TEXPACK Car Subscription
- Access with Registered myTEXA Account
- Access with Google Authenticator App

myTEXA MFA ACCESS SETUP :

- Create myTEXA Account By Registering At (<https://mytexa.com>)
- Register TEXA IDC6 Car With myTEXA Account
- Download Google Authenticator App to Device
- Google Authenticator App Link With myTEXA Account MFA Requires Two Verification Factors

At the first authentication, your IDC6 software will prompt the install of authentication application on your smart device with QR code.

TEXA recommends the Google Authenticator App for easy use, however other authentication applications will similarly work.

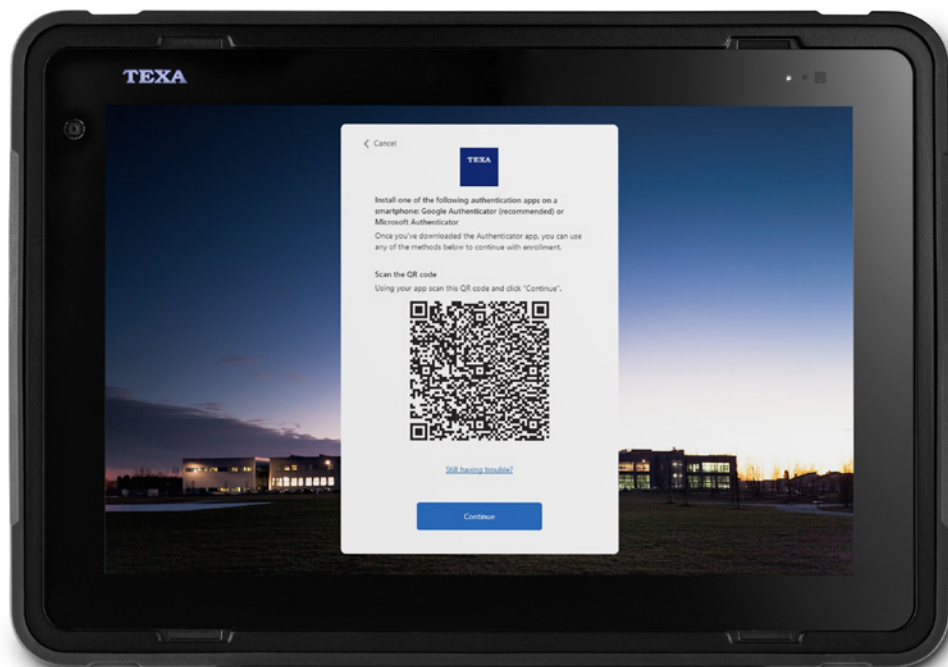


Figure 1 - QR Code - Setting up myTEXA MFA with Google Authenticator App



Once the Google Authenticator application has been installed and launched on the smartphone (Figure 2), simply **scan the QR Code** shown in IDC5 (Figure 3) and **enter the verification code** generated by the app into IDC6, as shown in the following figure (Figure 4).

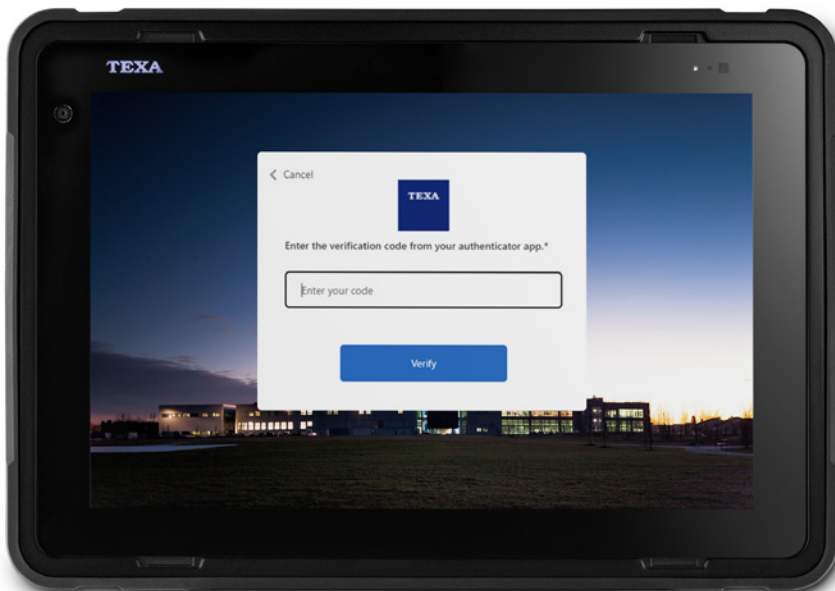


Figure 2 - Google Authenticator



Figure 3 - Scan QR Code

This multi-factor verification operation is required by the OEM authentication and must be **carried out every 24 hours** or when the TEXA tablet (or PC) where IDC6 is installed, is switched off and then restarted.



Simply login to myTEXA before establish vehicle communication.

Figure 4 - Enter verification code provided by Google Authenticator App



DEVICE RESET for MFA Activation

To change the device used for multi-factor authentication, go to the personal profile page in the myTEXA portal (Figure 5).

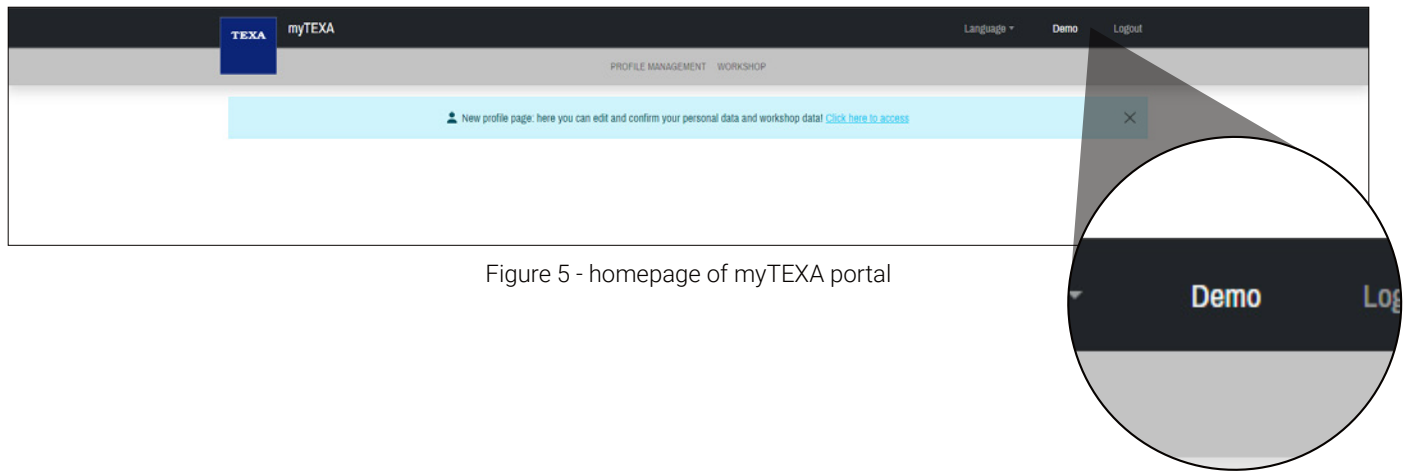


Figure 5 - homepage of myTEXA portal

Click 'Reset MFA' (figure 6).

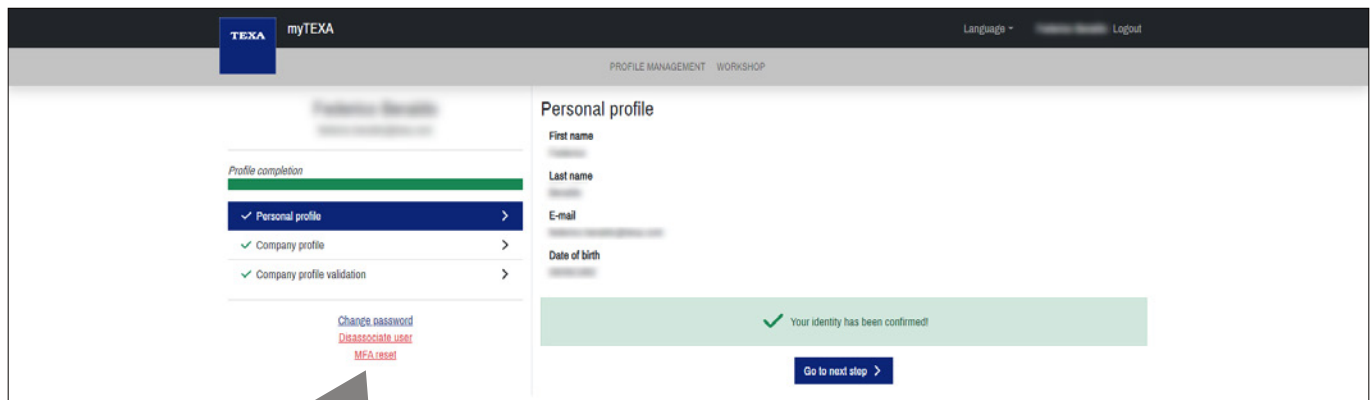
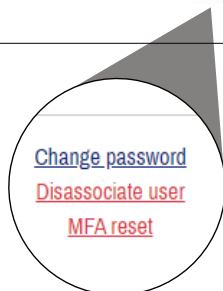


Figure 6 - myTEXA personal profile





Enter your TEXA ID to proceed with removal of device association used for multi-factor authentication (Figure 7).

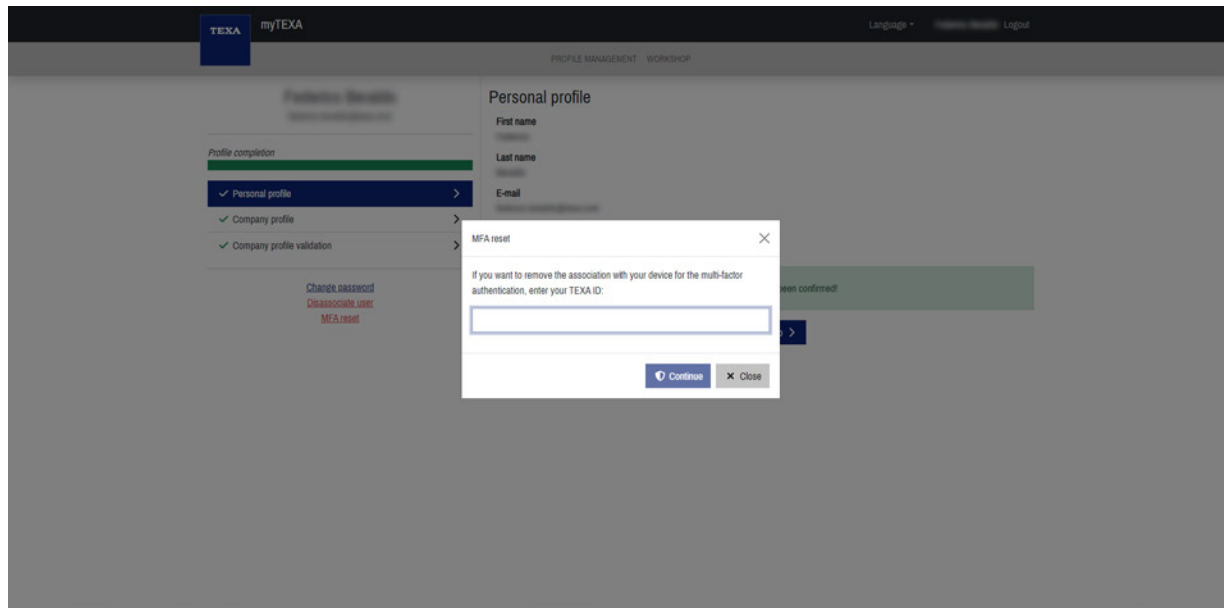


Figure 7 - TEXA ID entry request

Enter your e-mail address, which is used to LOGIN into the myTEXA portal. Enter the verification code sent to the entered e-mail address (figure 8).

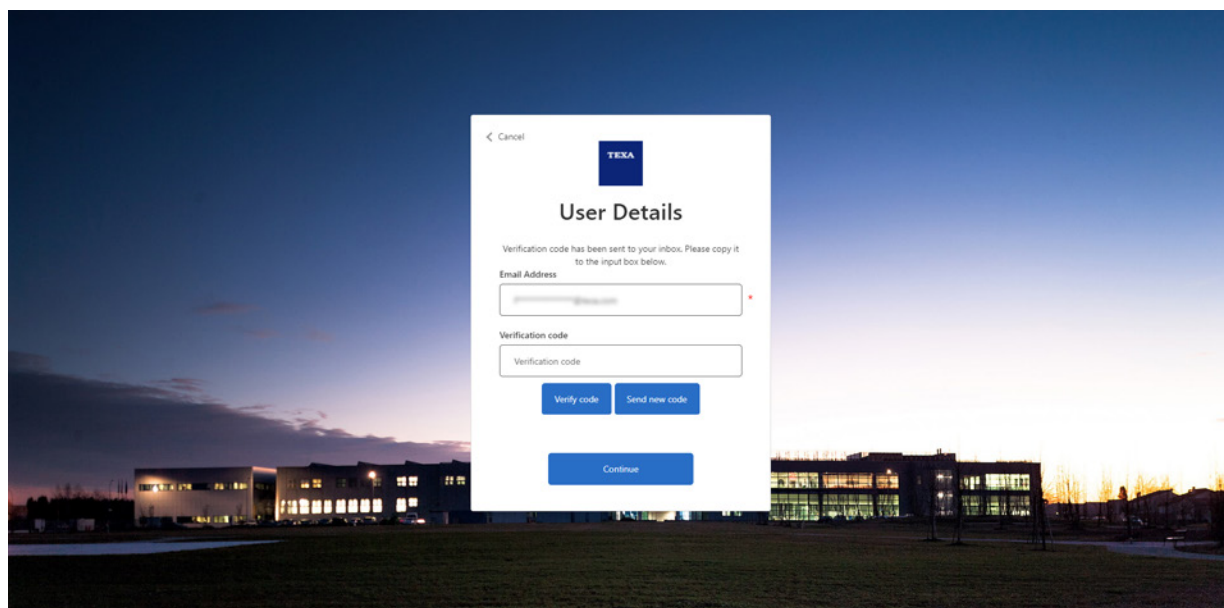


Figure 8 - enter e-mail and verification code



Click on 'Continue' to confirm the disassociation of the device used for multi-factor authentication (Figure 9).

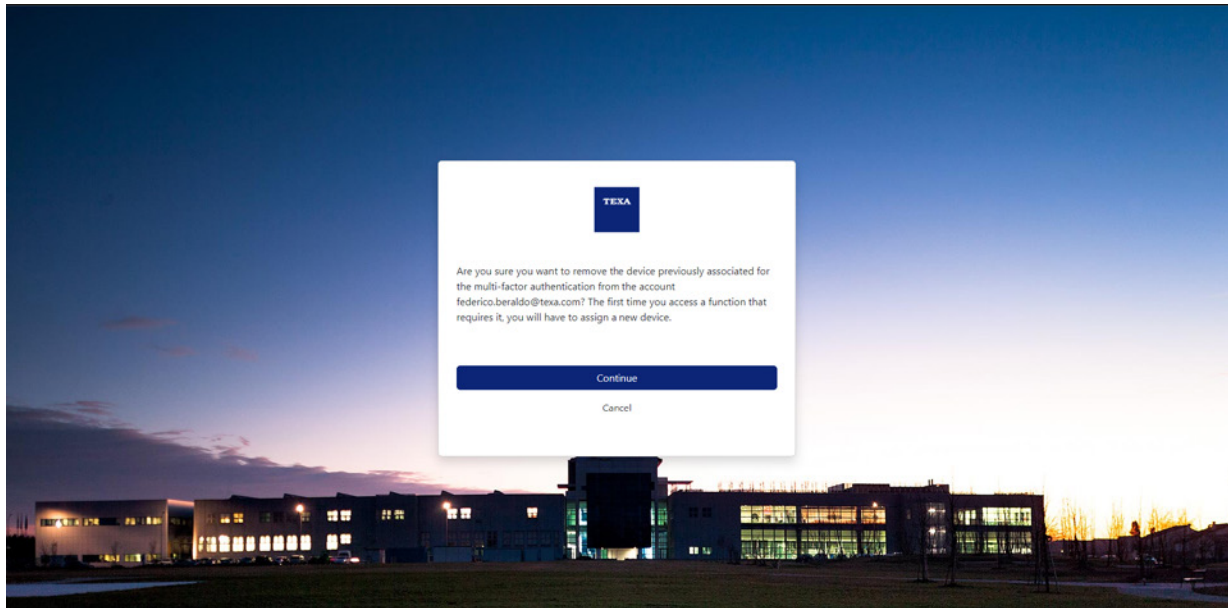


Figure 9 - Device dissociation acceptance

A message confirms that the operation was successfully concluded (Figure 10).

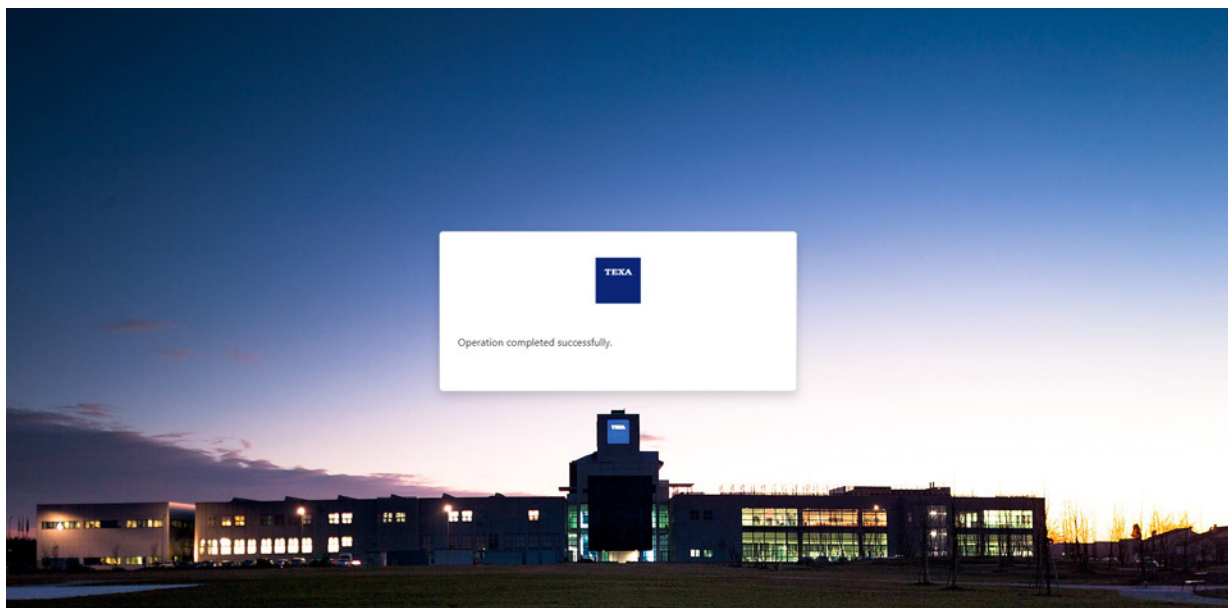


Figure 10 - operation successfully completed



Employee - DEVICE RESET used for MFA Activation

The workshop manager will initiate the employee reset process via the 'PROFILE MANAGEMENT' page (Figure 11).

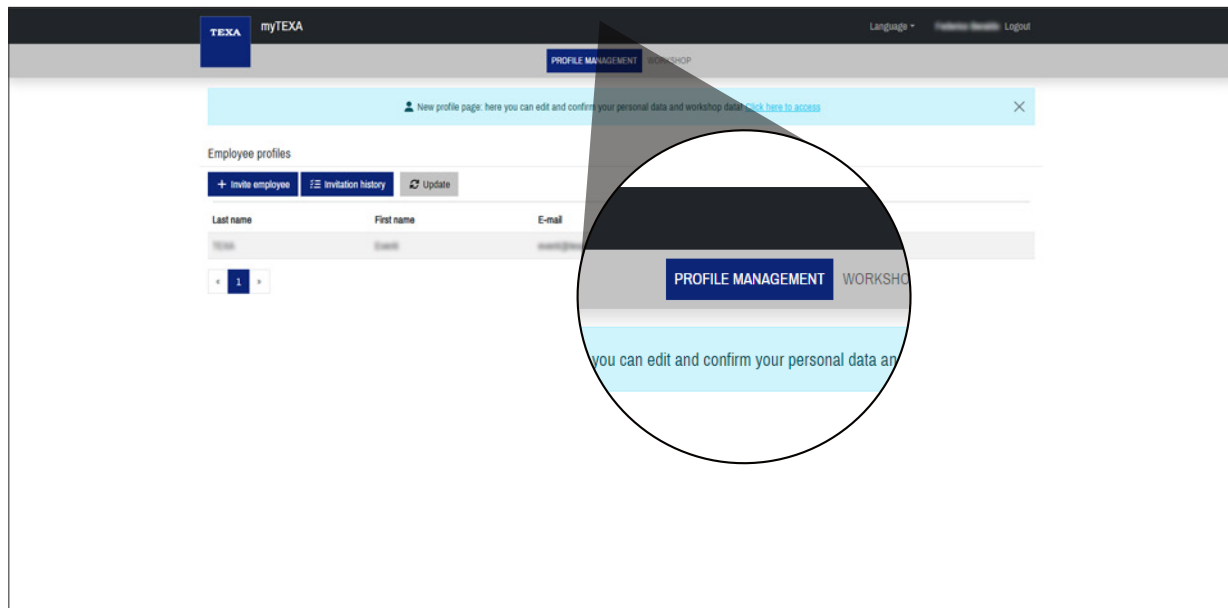


Figure 11 - 'PROFILE MANAGEMENT' section of the myTEXA portal

Click on employee profile to request reset of device association used for MFA.
Click on 'RESET MFA' to start the disassociation process (figure 12).
Employee will receive e-mail to complete the device reset guided process.

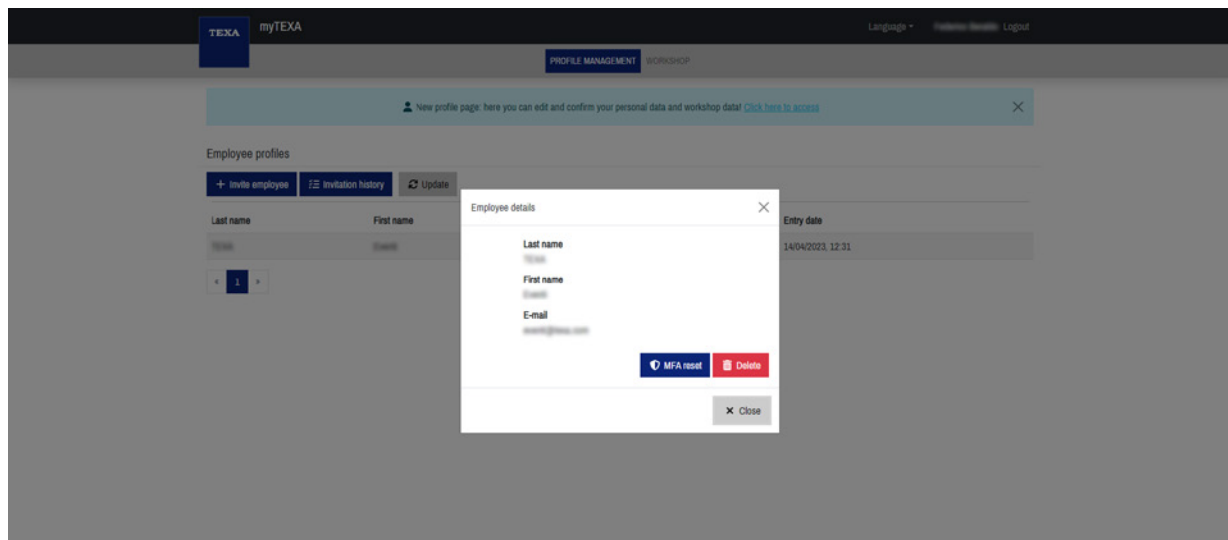


Figure 12 - Starting MFA employee RESET process

ALL TEXA USERS (Shop Managers / Technicians) CREATE myTEXA MFA ACCOUNT

TEXA is partnering with the below list of manufacturers, to provide TEXA IDC6 software users with access to diagnose SGW enabled vehicle systems, through a streamlined process within the scan tool navigation. Registered TEXA IDC6 Car diagnostics users can access and download their latest software updates to support this new coverage.

The new myTEXA MFA Multi Factor Authentication provides access to the latest diagnostic functions and scan tool features relating to the below list of coverage. This is including previously restricted operations in the body control module and access to a wide variety of advanced diagnostics including clearing DTCs, bi-directional functions, completing calibrations, relearns and component coding, actuations and adjustments previously restricted to OEM tools.

SECURE GATEWAY COMPATIBLE VEHICLES (Aug 2025)

MERCEDES BENZ - Model Years 2021 > newer

- CLE (236) / GLC (254) / EQE (294) / EQE (295) / EQS (296) / S (223) / C (206)

VOLKSWAGEN - ID.4 2021 > newer / Atlas 2024 > newer / Golf GTI, and Golf R 2022 > newer

AUDI - A3 2020 > newer / Q4 E-Tron 2021 > newer / Q5 E-Tron 2022 > newer

COMPATIBLE TEXA VEHICLE COMMUNICATION INTERFACE



NAVIGATOR TXT
MULTIHUB 2



NAVIGATOR TXT
MULTIHUB



NAVIGATOR
TXTs



NAVIGATOR
NANO S 2



NAVIGATOR
NANO S

FREE ACCESS **MOTOR** TRUSPEED
OEM SOURCED REPAIR DATA
PROCEDURES & MAINTENANCE SCHEDULES



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