



YourDailyHello, Inc. – YourDailyHello.com

PO Box 173, Lakebay, WA 98349 – 1-855-378-4840

Application for Service

Please fill out this application as thoroughly as you can. If YourDailyHello has any questions or needs clarifications, we will need to contact you. We suggest you make a copy of this application prior to sending it to YourDailyHello. Print clearly!

*Did a non-profit organization refer you? ___
Organization Name: _____

Today's Date: _____

First Name: _____

Last Name: _____

Email address: _____ (Print Clearly)

PIN # _____ (pick four numbers you will remember and we can ask you for if we need to contact you. This could be your last four SSN or maybe phone number – you will need to remember this) We will need to make sure it is you we are talking to.

Cell Phone #: _____ 2nd Phone #: _____

Your Physical Address: _____

City: _____ State: _____ Zip Code: _____

Mail address (if different): _____

TELL US ABOUT YOUR NEEDS and Responsibilities:

Do you care for someone? Who: _____

Do you have pets? What are they? _____

Are any of your pets dangerous? Describe: _____

Where are they located? (i.e. house, barn, bedroom, back yard ...) _____

What are your concerns (i.e. My pets will need to be rescued. My pets need food, water & medication.)

Who should we contact to care for your pets if you are unable? Consider both temporary and permanent situations: _____

_____ Phone # _____

If you do not have anyone to care for your pets – they will need to go to the humane society or other rescue agency. Do you want them to be adopted? Do you have an alternative request? Explain: _____

If we need to physically send someone to check on you our first choice is your local Fire and Police Departments. We (YDH) can locate them by your registered address. They will be your Hello-Heroes.

In case of emergency who should we contact for you? _____ Phone: _____

Once you have returned this information we will send to you in the mail a "File of Life" magnet. This will contain a form for you to fill-in with all any information that may be relevant in the case of an emergency. This "File of Life" should be attached to your refrigerator. First responders, our Hello-Heroes, are trained to look for this "File of Life" when responding to an emergency in your home. We strongly encourage you to keep this information up-to-date and complete.

Service Fee \$30.00 Per Year. This provides up to 10 follow-up phone calls or texts, and 2 Hello-Hero visits. It is very important to check your email every day to avoid an additional service charge. If you need to suspend the service at any time, you will be given an opportunity to write to us with every email from YourDailyHello. Tell us if you are going to be out of the country, on vacation, in the hospital, etc. and for how long if you know this information ahead of time. We don't want to generate any false alarms. You will also need to tell us if you move or if you are going to an alternate address for a given time.

TERMS AND CONDITIONS: By agreeing and signing below, you have read the Terms and Conditions portion of this agreement. (pages 3 & 4)

I AGREE _____ I Do Not Agree _____ (type an X)

Sign Here: _____

Print and Mail this Application along with your check for \$30 to:

YourDailyHello, Inc. - PO Box 173, Lakebay, WA 98349 info@yourdailyhello.com

A Welcome Email will be sent to you upon Confirmation of Payment and Setup of our service to you.

A renewal notice will be sent via email to you one month prior to service expiration.

Cancellation will result in the loss of service and the balance of your fee. Your prorated balance will be placed in a special Animal Welfare Fund. These funds will be use at YourDailyHello's discretion to aid in the rescue of any pets or livestock.

Remember – Always call 911 in the case of any emergency if you are able.

Write any additional information here and/or ask YDH a question: (Remember, YDH may be able to save your life and to minimize suffering of your pets or others. The more information we have, the better.)

YourDailyHello (YDH) Terms and Conditions Agreement (Keep this page for your records)

Below is the service and procedure you are registering for and the requirements by YDH of you, to retain the service in good standing.

Once your account is activated, you will start receiving a daily contact thru email within one week of registration and payment. You will complete the registration questionnaire in detail for the best service. You will be asked to provide a 4-digit pin number that only you will know and remember. It will be YDH's way of verifying it is actually you, we are communicating with. This will only be used when phone and texting conversations are necessary.

Once we have you in our system, YDH will be sending you a "Welcome" email. This is to ensure we have your accurate email address (also verifying that it didn't go to SPAM) and it will be when any additional information can be added to your account. YDH wants to make sure we have enough information to respond to your needs in the event of an emergency. This information will not be shared*.

Each email will have an easy response method. This response will signal to us that you are well and no other action is necessary that day.

If you do not respond within 24 hours, we will contact you by phone or text to determine if it was an oversight on your part, or to see if you actually do need help. This call or text will be made within 24 hours of you not responding to an email. This portion of the service will be limited to 10 (ten) follow-up phone calls or texts. If you exceed this number within an annual enrollment, your service will be cancelled and no refund will be given. Alternately, if you want to remain an active YDH member, you will be required to pay an additional \$30.00, at this time to be reinstated for an additional timeframe of one year.

Once we do make contact with you, no other action on the part of YDH will be initiated.

If we cannot make contact with you within the second 24-hour timeframe, we will activate a wellness check. A wellness check is a physical visit that will be made to your home by a professional, either police or fire department in your area this will be your Hello-hero. The wellness check is the ultimate contact and cannot to be abused, avoided or in any other way, a false alarm. You will be in breach of agreement if the wellness check is falsely activated and your agreement with YDH will be terminated after 2 (two) false wellness checks. Alternately, to continue the service, you will be required to pay an additional \$30.00 to be reinstated for another year. **A wellness check is for emergency situations only.**

Your local fire or police department is our best option and we will be directly calling them for a wellness check on your behalf.

911 – is YOUR first option for you in the case of an emergency. 911 is not an option for our service and we will only contact your local public safety agency if we cannot reach you any other way.

By agreeing to the YDH service, you are giving us permission to contact your Wellness agency and this will constitute permission for them to enter your property to conduct the wellness check. This may include in extreme circumstances – physically breaking in to your home to rescue you. This will be at no cost or expense to YDH if damage is necessary or under any other circumstances.

What you are agreeing to do:

By registering, paying for the YDH service and agreeing to these terms and conditions you are agreeing to check your email - **EVERY DAY.**

Within each email from YDH there is a link to contact YDH directly to make any updates or changes to your file. This is how you will tell us if you will be away from your primary residences. If you are not at your registered primary residence and something happens to you, we are unable to send help to an alternate location unless you have informed YDH ahead of time.

If you will be unable to check your email daily, for example: going on vacation, out of a service area, natural disaster or communication failure, you are responsible to make every effort to notify the YDH team of your absence or inability to respond.

YDH suggests you keep your cell phone with you at all times. If you are in an accident and can't respond, we may be able to locate you by "pinging" your phone. This action will only take place in extreme circumstances and if the local authorities have this technology.

Upon registration for the YDH service, you will be asked several questions about your personal situation and responsibilities. Your information will be protected and only activated once an emergency situation is verified. Remember, one of our main focusses is not only to help you, but to help any pets or anything or anyone that relies on you for their wellbeing.

You will give us a list of responsibilities that would need to be address: i.e.: How many pets do you have, where are they located on your property, any immediate concerns like will they need water, food, medication? Who should be put in charge of their care? Will they need to go to your Humane Society? Will a family member or friend be responsible for them?

Are you the sole care giver to another individual at your home? Who will care for them if something happens to you?

You will need to make sure we know who to contact on your behalf and by agreeing to this service and Terms and Conditions, you give YDH permission to give all the information you provide us with and you will include this in your “File of Life”. YDH is in no way responsible for making any arrangements for you. You must give us your plan.

YDH will be sending you a “File of Life”. This is a special magnetic pouch that has a form you are responsible for completing and updating. This “File of Life” is recognized by law enforcement and fire departments nationwide. You will need to stick this to your refrigerator so Hello-Heroes will be able to locate it immediately.

We understand that you may not have initiated any plan for your unplanned injury or death. THIS IS A GOOD TIME TO DO THAT. This is your responsibility to make these arrangements.

Life is unpredictable – Plan for that – it is your responsibility. YDH’s intent is to activate your plan in the event of one of these emergencies. We believe the sooner someone finds you – the better.

By checking this (I AGREE) box on this application (page 2), you agree to the Terms and Conditions of this service.

YourDailyHello, Inc. will be held harmless in all events, seen or unseen. YourDailyHello, Inc. is in no way to be sued for service or lack thereof. YDH is to be considered a layer of protection but not the only method to secure your safety and well-being. YDH will make every effort within reason to promptly secure the safety and well-being of pets or individual in your care, however YDH cannot be held responsible for events or actions beyond the control of YDH.

Under no circumstances will a YDH employee make the “wellness” check on you. YDH will NOT be responsible for calling 911 on your behalf. **YOU NEED TO CONTACT 911** in the event of an emergency if you can.

YDH will help you put a logical and effective plan in place through our questionnaire and registration process, but will in no way be held responsible for inaccuracies, inadequate information or other oversights. YDH is hoping to help you to plan for the unforeseen and to minimize any suffering of your animals or humans in your care.

*Information given here will only be shared when rendering service or in the case of the sale of YourDailyHello, Inc. to a different entity.

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Remember to:

1. Check your emails - Daily.
2. Complete the information requested on the “File of Life”
3. Let YDH know if you will be away from your email, out of the country or at an alternate address. (Each daily email will give you an easy reply link to let YDH know if you are updating information or opting out for a specific reason or period of time.)

Contact YourDailyHello, Inc. – YourDailyHello.com

info@yourdailyhello.com or 1-855-378-4840 (All phone conversations will be recorded for your protection and training purposes) P.O. Box 173, Lakebay, WA 98349

Refer someone you care about!