



Larkspur Park Tennis Players Survey 2022

ANONYMOUS ONLINE SURVEY CONDUCTED BETWEEN 7TH AND 15TH FEB 2022.

141 MEMBERS PARTICIPATED.

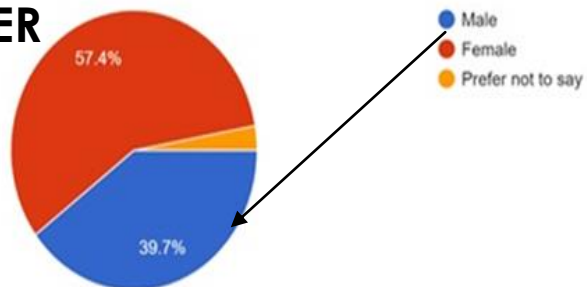
LARKSPUR PARK TENNIS CLUB, CASHEL CO. TIPPERARY

LARKSPURTC@GMAIL.COM

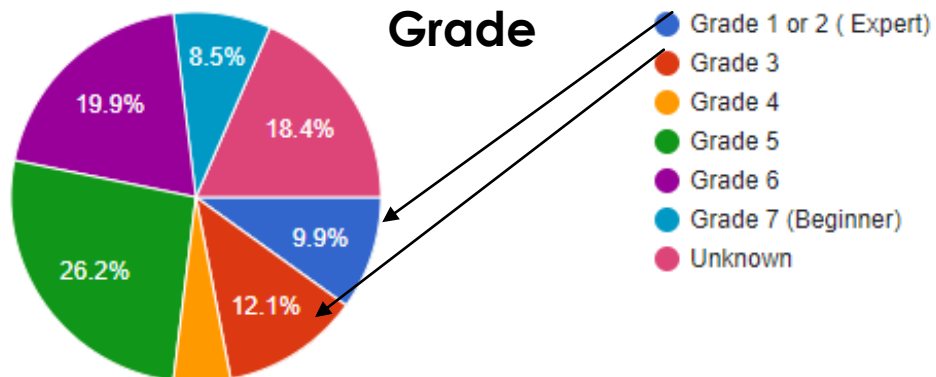
AIDAN Ó GORMÁIN 18/2/2022

Our Members

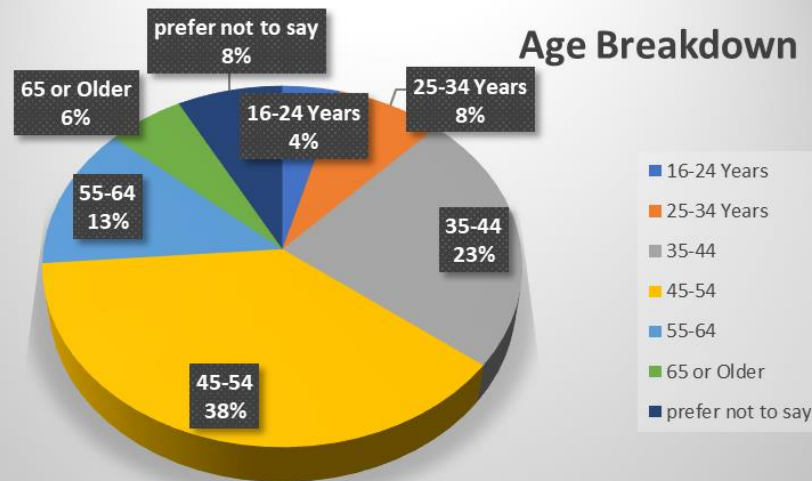
GENDER



Grade



Age Breakdown

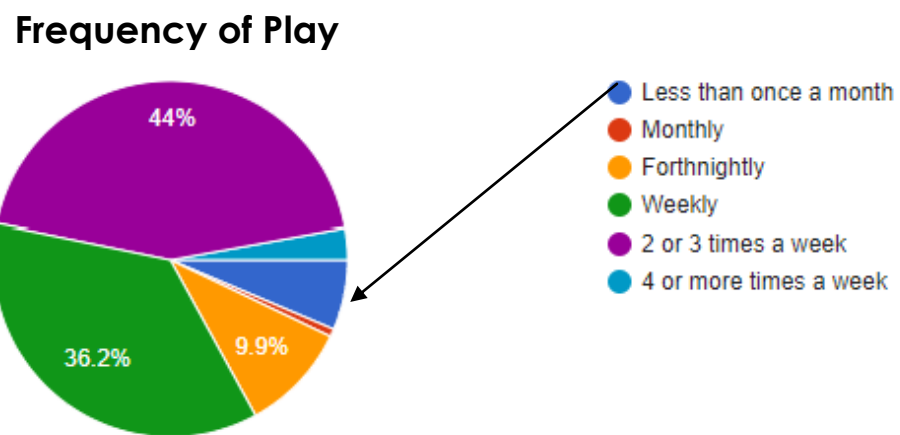
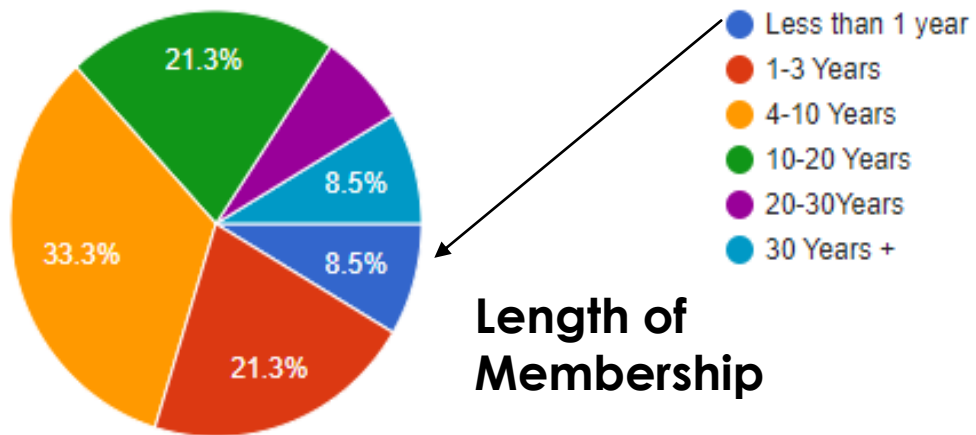


TENNIS STANDARD	Female	Male	All Respdnts
Beginner	5	7	12
Grade 1 or 2	7	7	14
Grade 3	8	9	17
Grade 4	6	1	7
Grade 5	19	18	37
Grade 6	20	8	28
Unknown	16	6	26
TOTAL	81	56	141

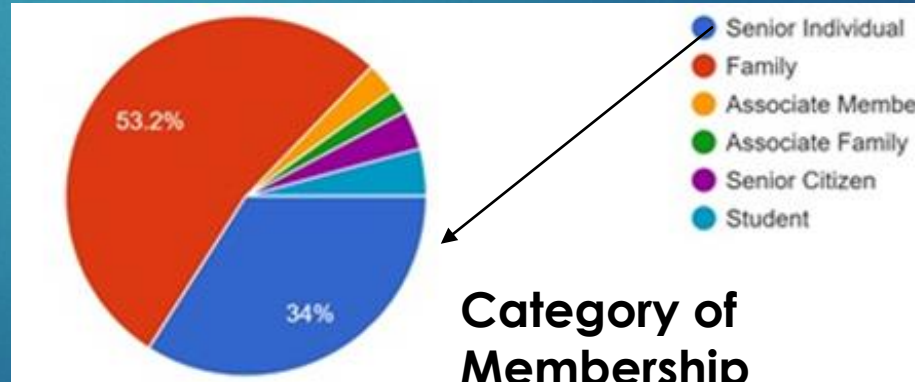


12% of respondents are under 35 years of age. This merits further consideration. Could we do more to attract younger players? Survey reflects Munster Tennis Directory with significantly more Women at grade 6 or beginner level. There are more women than men playing tennis in Larkspur. However this imbalance is reversed at higher levels. Surprisingly 18% (26) of respondents did not know their Tennis Grade. Could we better explain the grading system to members?

Our Members



Membership Category	Number
Associate Family	3
Associate Member	4
Family	75
Senior Citizen	5
Senior Individual	48
Student	6



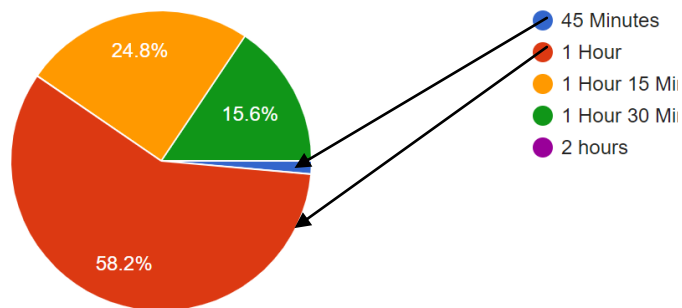
Over 50% of participants hold FAMILY membership. There was a good response from new members (30% < 3 years). It is an active membership - 47% play tennis at least twice a week and nearly 90% play once a week or more!

Playing @ Larkspur



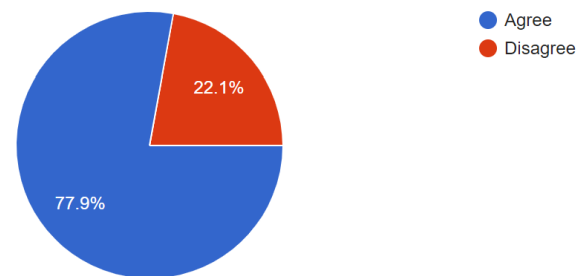
What would be your preferred length for a court booking Slot

141 responses



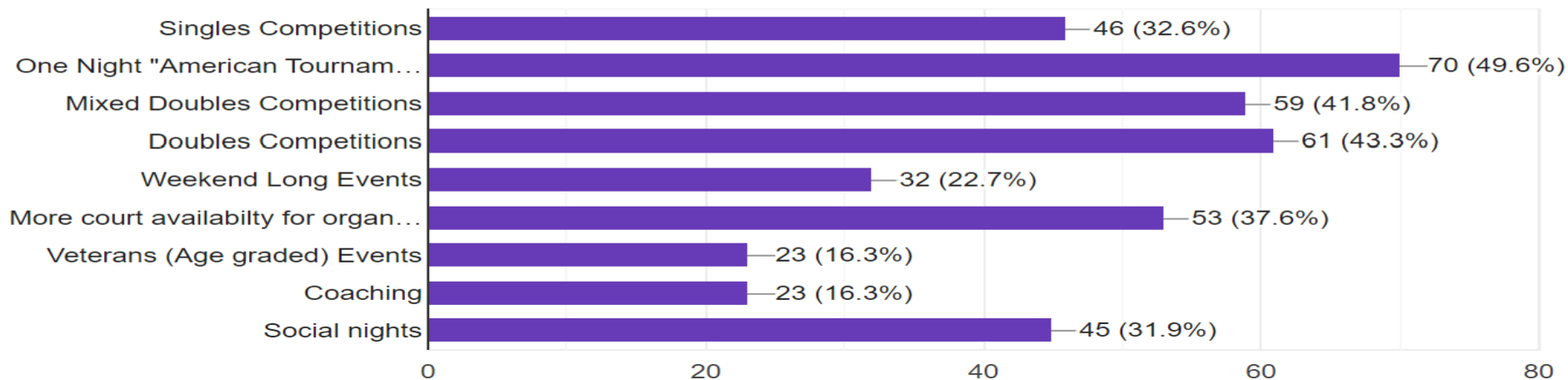
Do you agree with different courts having varied booking slots (e.g court 6 & 7 have 1 h30min slots)

140 responses

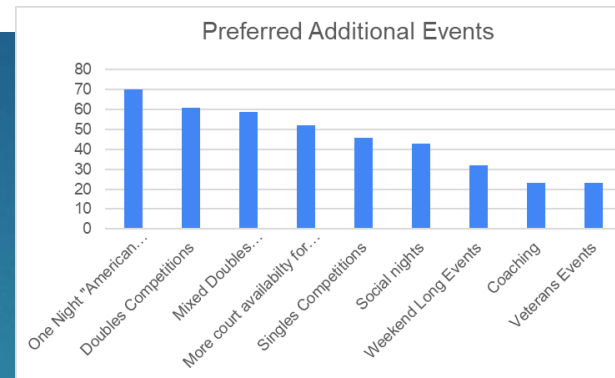


Please check up to 3 of these of these events you would most like to see more of in the Club

141 responses



Playing @ Larkspur



% of this Cohort who indicated that this is a Event they would like to see more of

Event	Everyone	Female	Male	Aged 16-3	Ages 35-5	Aged 55+	Grade 1-3	Grade 4-5	Grade 6+
One Night "American Tournaments"	49.65%	50.62%	46.43%	23.53%	54.55%	69.23%	35.48%	59.09%	50.00%
Doubles Competitions	43.26%	44.44%	41.07%	29.41%	51.95%	42.31%	41.94%	38.64%	46.97%
Mixed Doubles Competitions	41.84%	48.15%	33.93%	52.94%	42.86%	57.69%	48.39%	47.73%	34.85%
More court availability for organising own games	36.88%	35.80%	33.93%	29.41%	44.16%	19.23%	41.94%	29.55%	39.39%
Singles Competitions	32.62%	32.10%	35.71%	58.82%	40.26%	11.54%	41.94%	29.55%	30.30%
Social nights	30.50%	28.40%	32.14%	29.41%	35.06%	26.92%	12.90%	29.55%	39.39%
Weekend Long Events	22.70%	22.22%	25.00%	47.06%	25.97%	11.54%	29.03%	22.73%	19.70%
Coaching	16.31%	19.75%	12.50%	23.53%	20.78%	0.00%	12.90%	9.09%	22.73%
Veterans Events	16.31%	14.81%	19.64%	0.00%	11.69%	53.85%	19.35%	20.45%	12.12%

A strong interest across all groups for One Night "Americans"

Younger players indicated a preference for more weekend long events. This view not shared by other cohorts

Younger People, Men and those of a higher grade want to play more singles.

Only those Over 55 Years of age see Veterans events as a priority.

Women want to play Mixed Doubles more than Men.

Playing @ Larkspur

Comments and Suggestions about Tennis Activities and Initiatives 1

- Cardio Tennis
- Enjoyed Friday night tennis during the summer . Great way of playing with different people.
- Go for a drink after
- Having the Wingfield is a super plus for the club , hope to use it more in the coming weeks
- I know courts have to be booked off for leagues but maybe consider not booking off a court at 6 because it's needed for league at 645.
- I think Social Tennis should be an integral part of any Club, to this end consideration could be given to having a Social Tennis Night perhaps once every two weeks.
- I'd love to see a high grade (1-4) regular american tournament ran every week on a Saturday night, inviting other players from the surrounding clubs to play to boost the numbers, you could play from 6-8 and make a night out of it by picking a pub for people to head to after, 24 players, 12 men and 12 women, first to put their names in get their place, no need for big prizes, the draw is playing high standard games and lots of them with others you wouldn't normally play with or against.
- Indoor courts
- Love to see more integration, hard to get to know new people or play with different standard of people, shorter weekend comp or American opens would help
- More court time during competitions. Not all of us want to play in competitions and would like casual game and family times, but getting a court is impossible. We pay full membership but can lose significantly chunks of this because of lack of court time
- Not enough social activities to complement Tennis events or grow social element in club. Can be difficult for new people to make connections.



Playing @ Larkspur

Comments and Suggestions about Tennis Activities and Initiatives 2

- Performance coaching for juniors
- Shorter warm ups for competition events. They cause knock on delays to all others playing after. Most are spending at least 20 minutes warming up. People can hit on the wall court 5 pre match if they need more warm up time.
- Social events would encourage people to mix more and improve enjoyment in club. It can be difficult to get to know people to play tennis with. Coaching groups have helped in this.
- Social tennis
- Some day time tennis
- Some fun tennis followed by social event.0
- The American Open nights back in the 90s were great and as a young player back then it was a fabulous way to get to meet a mix of players and styles of players. I would love to see something similar to meet even more club members. It would be great to see a family day where people could bring their kids and play a fun tournament of sorts...Hard to organise but something new on the calendar.
- Try a once off bbq and party night
- Weekly events for different abilities to play with and against each other like a round robin event for people that turn up on day/evening/night with tennis balls as prize for winners ,each participant paying €2 entry per person per night. Coaching as an option for these nights too, drop in,drop out when suits.
- Would love to go to a talk on how to enter competitions outside the internal ones. I found the winter/spring league very complicated to understand and so did some others, bit thick sometimes :(so maybe for beginners to such comps there could be more explanation of how they work. Great help though to have the club WhatsApp group chat hitch provided good info.



Facilities @ Larkspur



FACILITY	Rating
Tennis Courts	4.13
Flood Lights	4.04
E Booking System	4.48
Changing Rooms & Toilets	3.76
Parking & Environs	3.86
Clubhouse & Kitchen	3.37

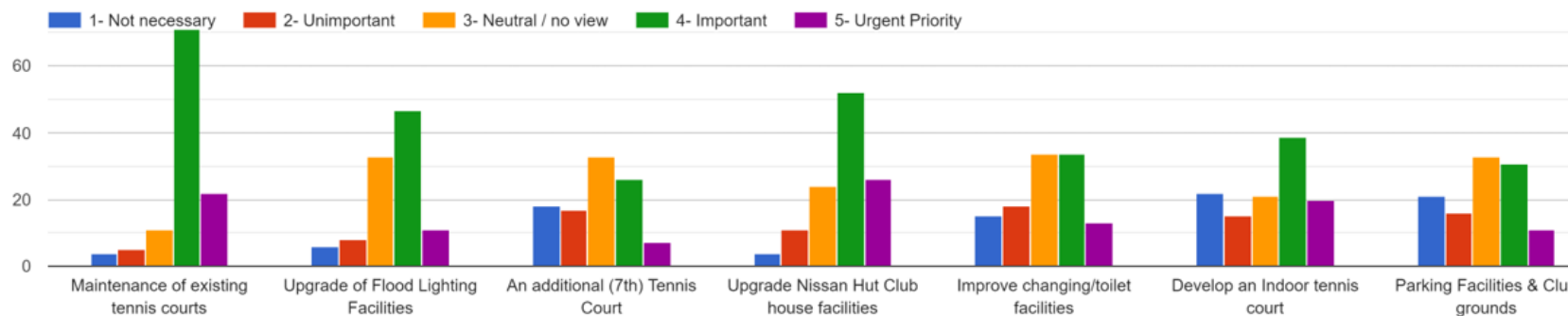
Rating On a Scale of 1-5 where 1 is Very Poor, 2= Poor, 3= Acceptable, 4= Good and 5 is Excellent people were asked to rate the above facilities.

All facilities received an acceptable or good rating. Female respondents rated all facilities slightly higher than men on average. This difference was particularly in the case of Tennis courts and Flood Lighting which women rated significantly better. The Clubhouse and Kitchen facilities received the lowest approval rating.



Facilities- Priorities for Development

Which of these facilities should be prioritised for future development within the club



Priority for Future Development	Rating	Women	Men	Age < 35	Age 35-54	Age 55+
Court Maintenance	3.90	3.73	4.16	3.86	4.00	3.67
Upgrade Nissen Hut	3.73	3.83	3.59	3.60	3.71	3.91
Upgrade Floodlighting	3.47	3.31	3.68	3.47	3.44	3.43
Indoor Tennis Court	3.17	3.17	3.32	4.06	3.10	2.95
Upgrade Changing & Toilet Facilities	3.11	3.18	3.11	2.71	3.23	3.18
Improve Parking	2.96	3.03	2.91	3.00	2.96	2.95
7th Tennis Court	2.87	2.89	2.95	3.21	2.93	2.41

Rating On a Scale of 1-5 where 1 is Unnecessary and 5 is an Urgent priority. Members rated Court Maintenance and an Upgrade of the Nissen Hut as the most urgent priorities for development.

Facilities @ Larkspur

Comments and Suggestions about the Club Facilities 1

- Very happy with facilities
- Heating appears to be on in Sports hall alot. Is this wasteful?
- If the times on court 6 and 7 where changed from 7 to 8.30 and 8.30 to 10 as the 1.30hr slots as 9 to 10.30 to late.
- Areas are kept clean
- So so difficult to get courts as coaching preventing same
- Indoor court would be ideal
- Toilets and kitchen in Nissan need to be upgraded
- Booking and light system is not reliable enough.
- The condition / drainage on courts 3 & 4 is dangerous. I have never observed anyone cleaning the courts, repairing nets and nets between courts. If playing late at night when the court lights go out there is no lighting to get you off the court and to the carpark safely.
- Poor lighting on court 6. Difficulty booking courts for 7 or 8pm
- The proposed new toilets/ changing /social space would be great
- Excellent all round and so much good work being done by fantastic people Giving of their time so freely so we can all enjoy this wonderful club. Anything that comes is a bonus. Well done all.
- A wonderful club, well run. Parking facilities are tight, packed every week night. Another court would be great as it's so difficult to get a court at times that suit me
- Security on court 6 & 7 is a concern. Very isolated, especially at night. Disappointed that access to the car park was not developed at the same time as development of court 6. It's also very dark going around the back of the building



Facilities @ Larkspur

Comments and Suggestions about the Club Facilities 2

- Good strong club 🙌 Yes I would like to see it keep progressing
- Improved cleaning required especially toilets
- Nissan hut badly needs a revamp
- The clubhouse could be used to better effect for the club. The hall is used by other clubs/coaches/trainers...maybe we could look at fitness classes with reduced rates for members or cardio or core strength training? The Amber lights from other buildings at night can be off-putting when playing. There needs urgently to be some lighting system put in place for when the court lights go out at night....there is potential for an accident and a potential claim....everyone talks about it but nothing is ever done. The new parking system is very tight...especially when cars are poorly parked...maybe a traffic warden 😊 Court 4 needs urgent attention and the muck etc at the corners of courts should be cleaned as very slippy. The club is a brilliant facility and can only continue to improve into the future.
- It would be nice to see the Nissan hut upgraded as per the plans but indoor tennis is a big attraction and is likely to increase revenue for future projects
- Great facilities
- An indoor hard court should be priority
- New amenity lighting once the flood lights are switch off, the courts a very dark while gathering your belongings.. This can be easily done as there is a circuit for 4 bollards not being currently used between the Nissan hut / car park and courts 1,2,3, and 4
- Drain and level court 4
- Clubhouse is non inviting
- Very lucky with all the past and present committee members to have such a great club



Facilities @ Larkspur

Comments and Suggestions about the Club Facilities 3

- Fix court flooding please
- We are so lucky to have such a great facility on our doorstep. The committee are constantly making improvements. It would be wonderful to have better facilities in the Nissan Hut for visiting teams, matches, club events or just viewing and social area. This should be the next development.
- Impossible to book a court for 19 00 hrs committee members appear to have a knack of getting in first!
- I am delighted really with the Club facilities, but I suppose there is always scope for improvements and enhancement. Generally they are very good.
- Excellent facilities and great value for money membership
- parking is TERRIBLE and needs urgent attention. Court4 is shocking and so are the lights.
- Court 4 is a disgrace. It's muddy and all uneven. Please clean it and remedy the uneven sections. Change court 6&7 back to 1hr slots as it's too hard to try and get a court for games.
- Addition of swimming pool
- Thank you to all who volunteer their time and expertise to ensure that Larkspur is such a wonderful facility for the town of Cashel and surrounds
- Parking is terrible. Needs sorting. Court 4 is shocking. Needs sorting too.
- Please please please put some lighting on the courts / pitches when lights go out. We use our phones to guide us back to our cars & it's an accident waiting to happen
- Very happy
- Want indoor court



Facilities @ Larkspur

Comments and Suggestions about the Club Facilities 4

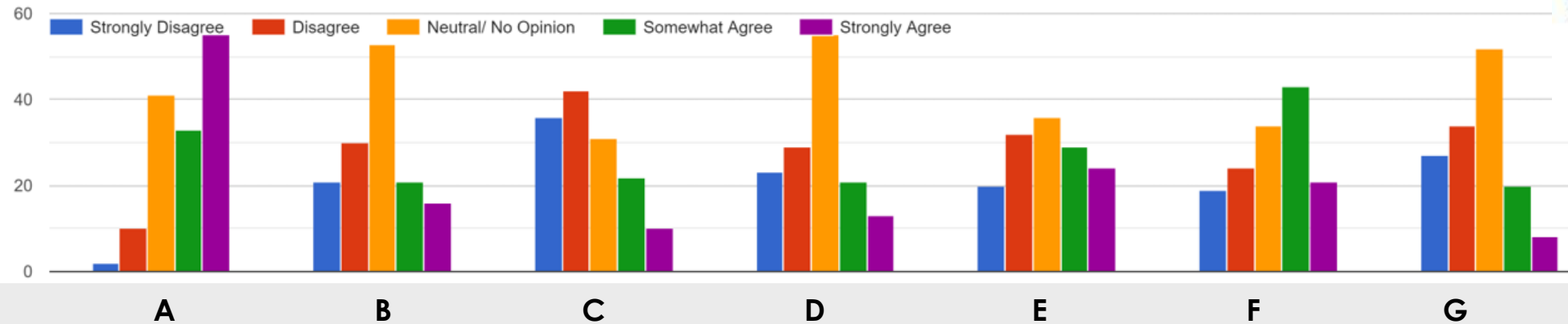
- Great committee and players very welcoming and encouraging so thanks to all - very well run club, makes it easy for new people to join.
- Lucky to have these wonderful facilities. Nissan Hut would be nice to modernise.
- Court 4 is dangerous - has been in a very bad state (dirty) for weeks. Doesn't look to have been cleaned between flooding Pitch +Putt maintenance looks good but courts maintenance seems almost non existent
- Lights in car park non existent. Very dangerous with people walking in this area.
- I love them , an indoor court would be amazing tho



Payment Proposals



What are your views on the Following Payment Proposals?



	Proposal	Outcome	Rating
A	Payment in advance via paypal or the tournament software site should be used for all events	Agree	0.91
B	All members should make a minimum annual lodgement to ebooking account from which Tournament fees , lights and merchandice fees can be deducted	Disagree	-0.13
C	Floodlight costs should be incorporated in to annual membership so that lights can be turned on and off as needed	Disagree	-0.51

	Proposal	Outcome	Rating
D	There should always be a cash option when paying for events and lights	Disagree	-0.20
E	A small court booking fee should be levied at all times inorder to encourage people to cancel court bookings when games are cancelled	Undecided	0.04
F	I would be willing to pay extra for lights to fund an upgrade to LED lights and a better management system on all courts	Agree	0.16
G	The club should seek to lower all fees to encourage greater participation	Disagree	-0.37

Ratings on scale form -2 to +2 . A negative rating indicates disagreement with the proposal.

Payments

Comments & Suggestions about Fee Collection

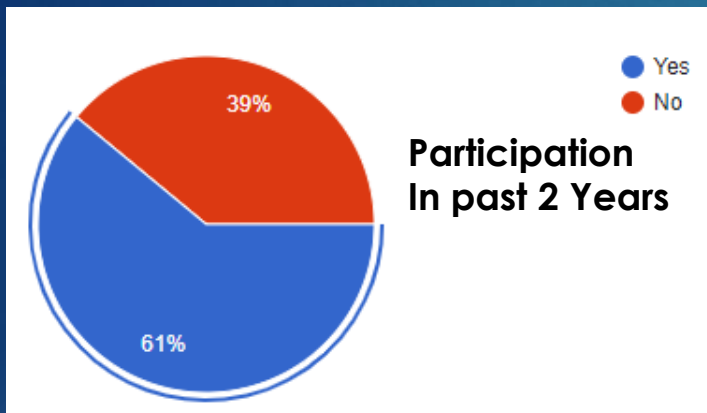
Rating on a Scale of 1-5
How would you rate the ease at which the club handles payments for membership, competitions lights etc?

4.33
Rating
out of
5



- A fining system for those who leave a booking on a court & don't play rather than inflicting a levy on everyone
- All fees should be taken through ebooking
- An invoice could be issued through sum up so that people don't have to put their PayPal account too much in credit. PayPal is useful for paying lights but hard to get people to pay bigger amounts through it.
- "Another court I am familiar with have a check in system which can only be checked into when in the club carpark to stop people cancelling court at the last minute. PayPal, revolut "
- Card options
- Collect the money in advance to save chasing people.
- Ebooking system can be frustrating in summer when you pay for lights and they don't turn on when sunlight is fading. Money still goes out of account even though lights don't turn on
- Every option should be available
- Is there any opportunity for local national or secondary schools to use the facilities during school hours.
- "The booking times for courts with 1.5 hour time slots should be changed as there is only presently one good evening time slot...from 7.30 to 9pm.6 to 7.30 is too early and 9 to 10.30 is too late. "
- The lights booking system is good but also prohibitive, it would be better to have a smart card system where you tap your card for 15 minutes lights, the reason is you could book an hour and have no one coming on after you and no option to play with lights for another 15 or 30 minutes.
- The membership is excellent value. It's inclusive and I think quite manageable for all.

Club Championships

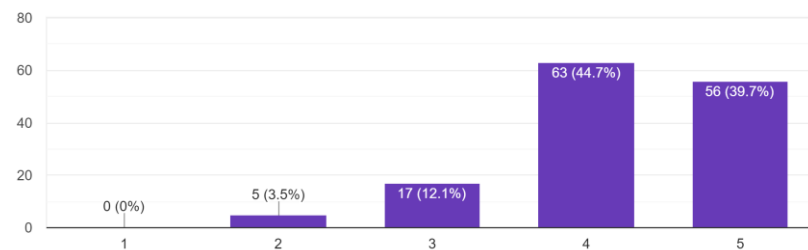


4.35
Rating
out of
5

Rating on a Scale of 1-5 where 1 is Very Poor and 5 is Excellent.

Those who played in Club Championships rated it 4.35 on average between Very Good and Excellent . Those who did not play rated it at 3.98 . Overall average 4.21.

On a scale of 1-5 where 1 is very poor and 5 is excellent How would you rate the quality and format of Larkspur Club Championships?
141 responses



Suggestions from those who have played in the Club Championships

- Clearer instructions to those who are joining for the first time
- Feel that the recent addition of the open format is not appropriate for club championship comp
- Fixture run can be very congested in the final week.
- Happy with club championships.
- Have thoroughly enjoyed the club championships. Think the addition of the "open" section where you can select your own partner has been a real success.
- I think the committee format it as best they can with the entries
- I would like to see the no advantage rule scrapped. Otherwise it's a great competition
- In September it a peak time with work for me and have spent the whole summer playing tennis. I can usually only play the singles.
- Love these comps as they ensure I keep playing and meet new members all the time.
- Maybe run the competition earlier in the year and associate members should not given precedence over full members
- Needs slightly better grading of players
- Play it over a shorter period. Try to avoid mismatches in singles events,
- Simply it. Open week format. Too many different events.
- Singles Grades not suited to social standard players, Doubles and especially mixed can be too lopsided with unfair partnerships.
- Thank you to all involved in organising
- Too many categories and matches overall, matches going on into the late night ?run it over a longer time period/reduce categories
- Very frustrating when matches are scheduled then reschedule at short notice to accommodate people for ridiculous reasons
- Well organised
- When pairing to look at total grade of both matched players. I.E G1 & G5 v 2 G3s is a fairer match than G1 & G3 v 2 G3.

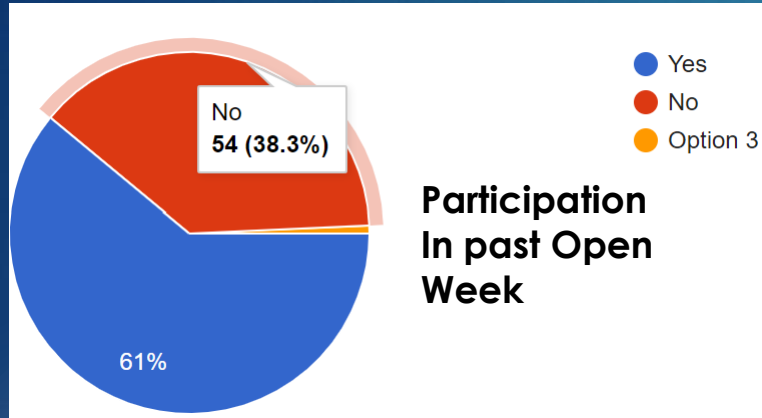


Comments from those who did not play in the Club Championships

- Don't like competition. Doesn't suit my work schedule. Happy to play social tennis
- Fears of inadequacy- not at a good standard at not investing the time to improve.
- Would embarrass self.
- Format not explained, it is just presumed one should know
- I am a senior citizen
- I only became a new member this year so I didn't sign up for club championships. But I intend to this year
- Not good enough
- Not playing enough- involvement in club is mainly through my children
- Selection of teams does not always seem fair and some players placed with same players Year on year.
- Standard not high enough
- Unsure about how it's run/format and time commitment required
- Used to enter but not able to play competitions now
- Work



Open Week



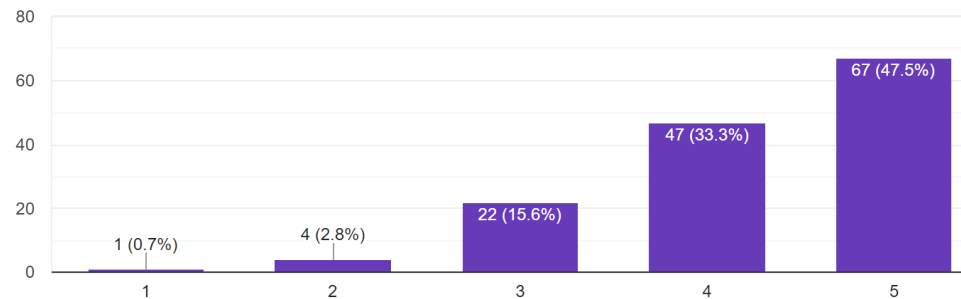
4.38
Rating
out of
5

Rating on a Scale of 1-5 where 1 is Very Poor and 5 is Excellent.

Those who played in Club Championships rated it 4.38 on average between Very Good and Excellent . Those who did not play rated it at 4 . Overall average 4.24. Whilst similar numbers participated in both Open week and Club Champs 33 respondents had only played in one of them in recent years.

How would you rate the quality and format of Open week?

141 responses



Suggestions from those who have played in the Open Week

- Addition of singles, I assume that's the hope with the new court
- Again not enough info, rely too much on other members to help/tell you
- Can we play singles?
- Could consider singles but I note this will involve a lot more volunteers so all depends on that appetite. If singles you could change grade 1 doubles and grade 2 doubles rather than having 1+2 together. However open week is extremely well run at the moment so adding additional events could impact this from both positively and negatively.
- Don't put grade 1 & 2's together keep them separate
- Format is excellent
- Have events for those who would like to play singles. Encourage premier players to participate.
- I love our open week. I play a lot of single so can't wait for singles to be an option
- I would like to see singles events in future
- Insert singles
- Ran well 🍷
- Satisfied with the open week.
- Thanks to all who give up their time to organise this event
- Very well organised and very enjoyable competition.
- Very well run and extremely enjoyable and social event
- Want singles
- Wonderful people who are on committee, they do an excellent job
- Would be nice to have singles in open week too.
- Would like more social events run during the week and an opportunity to watch top class tennis if we could get best players to enter.
- Well organised

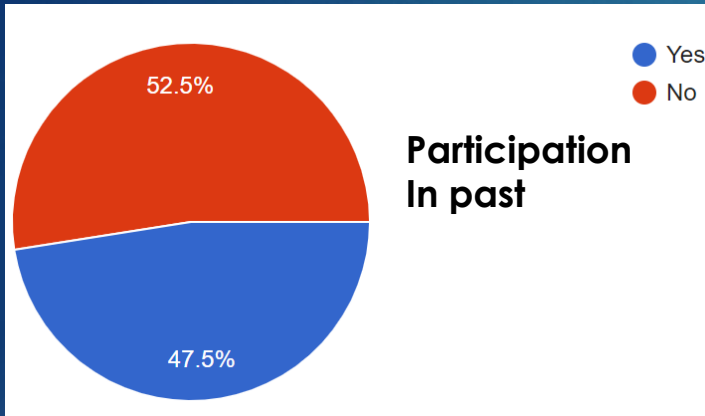


Comments from those who have not played in Open Week

- A lot of games together, hard to be available all week
- Does not suit my work schedule
- Finding a partner
- I haven't participated as the dates haven't suited in some occasions but also felt I wouldn't be good enough of a standard to be involved so perhaps some info on how it works as I'd like to give it a go.
- It's a busy time workwise around this time.
- Not in Ireland
- Not interested in competition
- Not sure about the time commitment and format and rules of competition - it's never really spelled out- I think it's assumed that everyone knows how these competitions work. Also nervous to enter as a relative beginner and not sure how people are graded.
- Time commitments
- Usually on holidays that week
- Work
- You have to look for a partner
- Unsure about how it's run/format and time commitment required
- Don't feel that I'm good enough



The Gathering



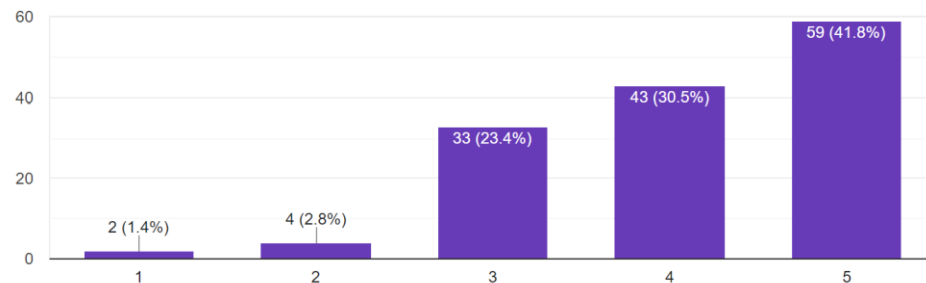
4.46
Rating
out of
5

Rating on a Scale of 1-5 where 1 is Very Poor and 5 is Excellent.

Those who played in the Gathering rated it 4.46 on average between Very Good and Excellent. Overall average 4.09. A significant number of respondents were unaware of this annual Weekend Long tournament.

How would you rate the quality and format of the Gathering Tournament?

141 responses



Suggestions from those who have played in the Gathering Tournament

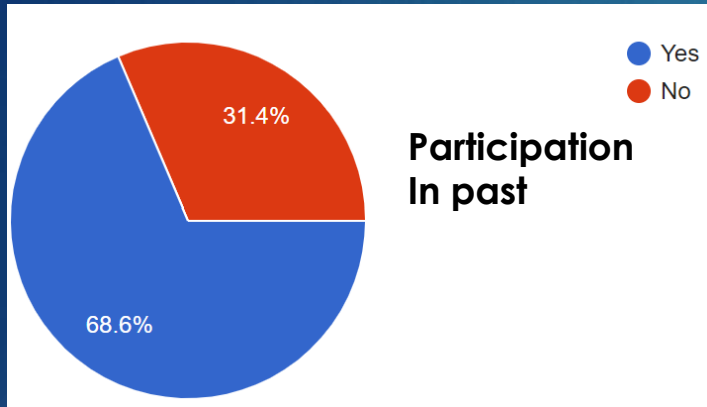
- Really enjoyed the competition.
- Well run and enjoyable
- Does not suit my work schedule
- Don't think I'm around usually that weekend
- Good tournament.
- June Bank hol not ideal time
- Love it!!
- Love it. Very fun and social
- Well organised

Comments from those who have NOT played in the Gathering Tournament

- Covid/ not available
- Didn't know about it
- Haven't heard about it
- I cannot rate this Tournament as I haven't played in it. It coincides with Family events.
- I'm normally away at this time
- June Bank Holiday can be a busy family time
- Never heard of it.
- Never heard of the gathering tournament.
- Not here
- New member have not yet heard about this.
- Timing does not suit
- What is the gathering tournament??



Internal Leagues



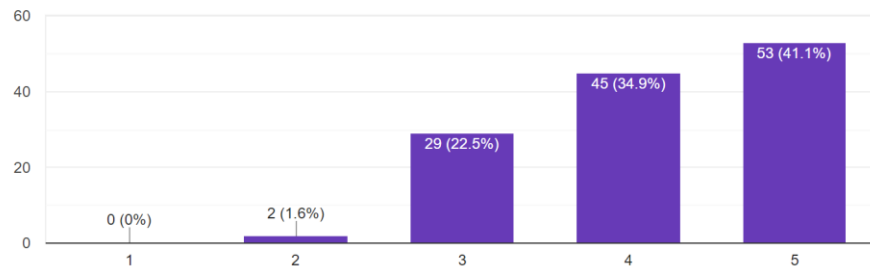
4.2
Rating
out of
5

Rating on a Scale of 1-5 where 1 is Very Poor and 5 is Excellent.

Those who played in Club Leagues rated them 4.2 on average between Very Good and Excellent. Overall average 4.16. These events have the highest Participation rate and also attracted the most comments from members.

How would you rate the quality and format of internal leagues?

129 responses



Suggestions from those who have played in Club Leagues

- 8-30 too late for matches should be 8 at latest.
- Best format this year
- Better grading
- Enjoyable and a good way of improvement- doubles competition forces me to play, may be less motivated with singles as too easy to cancel
- Generally very good - not a fan of the no advantage rule. Think it negatively affects the quality of the matched.
- I am participating this year and I really love it. I was very nervous and apprehensive at the start being a newbie and never played before but I really am loving it. The C league is excellent and everyone I have met so far have been supportive and encouraging. I have gotten such a buzz out of the winter/spring league and love playing with my team. I have met many new friends along that way. Fantastic club and fantastic facility. Cannot fault it. Thanks again.
- I like that we don't play vantage
- "Important when leagues are on all courts times are fully utilised. Some members may not like to play league so they should be able to book courts. No point have league matches starting at 6.45pm when members could have booked courts from 6-7pm.. if coaching finishes at 6.30 on some courts. Then court booking times should start at 6.30pm.. when peak times courts are fully booked none of that time should be wasted .. I personally think only 1 court should be available for coaching between 7-9pm 😊 😐 😊"
- keep leagues short. 4 months to play is too long.
- Leagues aren't something I can commit to with work. But when I did play them I loved them
- Love these. Great to get out and play others and different standards esp in the winter one where we are teamed with different standards, people we wouldn't normally be confident enough to play with. Perhaps if there was an earlier time option of 5.30/6pm but totally appreciate that may not suit with work commitments for everyone.
- People using subs too frequently. Changes the team if stronger sub used.
- Scheduling is excellent with tournament software however some people do not get a chance to play with better people left in some section forever do not get chance to improve or incorrectly rated



Suggestions from those who have played in Club Leagues Continued.

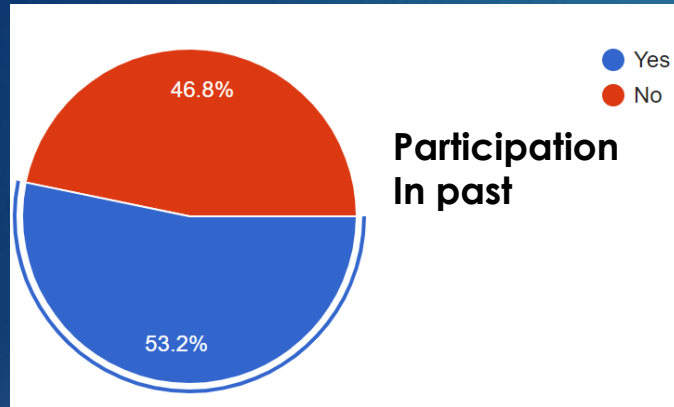
- Selectors decisions should be final and no changes should be made
- Selectors need to actively see new members actually playing
- Some players not playing enough of their matches. Too many subs
- Sometimes the tennis in the ladies section is not the best
- Suggest grade players so they know what division they will be put in
- Suggest play with higher grade people to improve my game
- Thank you to all involved in organising
- They are very good as they incorporate varying standards within a team.
- too many matches, not enough strong players entering.
- Try and give people opportunity to move up in groups. Some players given opportunity to move but if you don't play in competitions you are left at bottom of group.
- When pairing to look at total grade of both matched players. I.E G1 & G5 v 2 G3s is a fairer match than G1 & G3 v 2 G3.

Comments from those who do NOT play in Club Leagues

- Does not suit my work schedule
- I feel they are going on too long and that is why I can't commit to them
- Insert singles
- It would be good to have a yearly schedule of the dates /timings of these events, and what sort of commitment is required - how it works etc for beginners
- There have been occasions where a whole team has consisted of subs. Number of people allowed to sub for a team on a particular night should be limited.
- Work
- Pairings are too lopsided so matches not competitive



Tennis Ladders



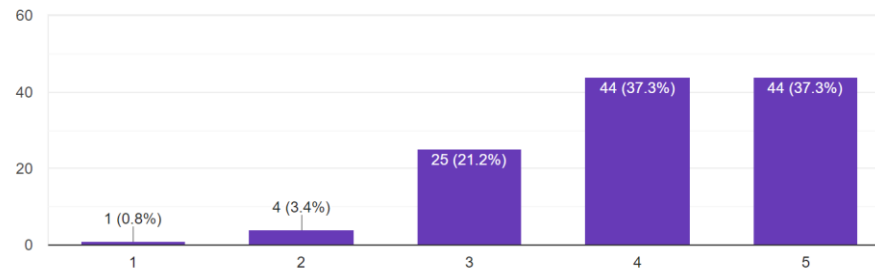
4.18
Rating
out of
5

Rating on a Scale of 1-5 where 1 is Very Poor and 5 is Excellent.

Those who played in ladders rated them 4.18 on average between Very Good and Excellent. Overall average 4.07.

How would you rate the quality and format of Ladder events?

118 responses



Suggestions from those who have played in Club Ladders.

- Difficult to organise matches.
- Great for games but league standings should be finalised for a play off
- Great idea
- I would have a specific end date and give out prizes
- Leader should have grade level ,sometime we played with higher grade
- More participants,
- More prizes
- Only suitable for winter/spring. Too busy to keep going in summer/autumn.
- "People not accepting challenges not getting demotedGrading / ranking of some players was way off"
- "People not accepting or acknowledging challenges in the required time frame and then not getting demoted down the ladder. Self grading on the ladder. Some very capable people giving themselves a lower grade to then be able to win more matches to move up the table. "
- Players can refuse to accept a challenge without consequence. Its a very frustrating system as you end up playing the same players who are on the same place on the ladder and who actually want to play matches.
- Some ladders not completed
- Spot prizes to encourage people to play
- The ladder competitions themselves are great however I feel they run out of steam towards the end. There never seems to be a conclusion/finale. Maybe more could be done there?
- These were great in that you could choose your own times and challenge lots of people of varying levels. Even those of a much higher standard were very kind and encouraging, usually.

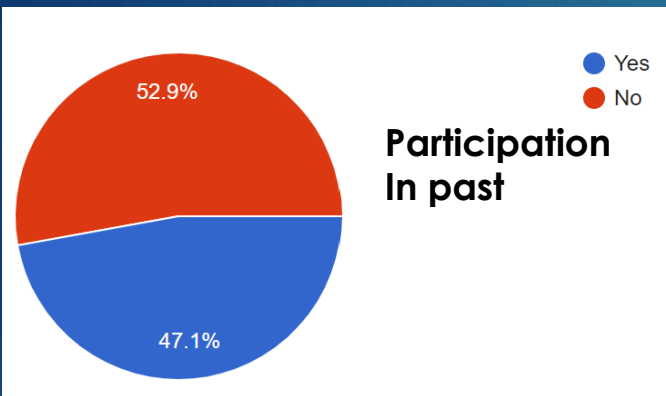


Comments from those who have not played in Club Ladders

- Difficult to coordinate games
- Haven't played
- I am not a great believer in singles ladders as I think players tend to over protect their status on the ladder, eg by not always being available to play. I would argue that this is a lot less prevalent in doubles. The inclusion of singles matches in the internal leagues is a way around this.
- I am participating this year and I really love it. I was very nervous and apprehensive at the start being a newbie and never played before but I really am loving it. The C league is excellent and everyone I have met so far have been supportive and encouraging. I have gotten such a buzz out of the winter/spring league and love playing with my team. I have met many new friends along that way. Fantastic club and fantastic facility. Cannot fault it. Thanks again.
- Lack of time due to other commitments
- Not familiar with how it works so can't comment
- Work



Coaching



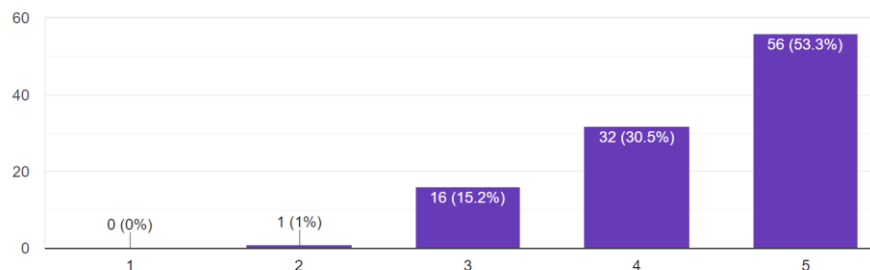
4.57
Rating
out of
5

Rating on a Scale of 1-5 where 1 is Very Poor and 5 is Excellent.

Those who participated in coaching rated it at 4.57 on average between Very Good and Excellent. Overall average 4.37. Women rated it 4.63 V 4.47 by men

How would you rate the quality of adult coaching in the club?

105 responses



Suggestions from those who have participated in Coaching.

- Coaching is taking up too many courts. Its hard to get a court sometimes due to coaching
- Fantastic coaching facility and options for varying levels etc. i hadn't played since secondary school, so 30 years on I would not have returned to tennis only for the induction via lessons and i'm so glad I did
- Helps build fitness and improve overall game.
- Highly rate Jaco.
- I going the 4 week block if beginner lessons with Jaco in Sept and I could not fault the lessons. Jaco was enthusiastic, friendly and so welcoming. I started with so many other beginners and it was great as we were all on the same level and basically there to have the craic too. The people I met that September are the same people I train with now on a weekly basis and I believe if it wasn't for Jaco's block lesson I would never have had the confidence to approach people to play weekly. I am now doing cardio tennis with Justin and Jaco and like Jaco, Justin is also so encouraging, friendly and welcoming. The group lessons have made me fit in with ease to the club and I have Jaco and Justin to thank for that.
- It would be great to see more time for adult coaching.
- It's great when the group isn't too big. Perhaps 1.5hours would be better as 1h goes too fast
- More slots
- Need more
- Offer discounts/incentives for regular clients
- Possibly more competition coaching
- The coaching system is amazing in Larkspur! Jaco and Justin are doing a super job. The clubs standard is constantly growing in all grades and with in the juniors aswell.
- Would love more cardio tennis class options



Comments from those who have not taken part in Coaching

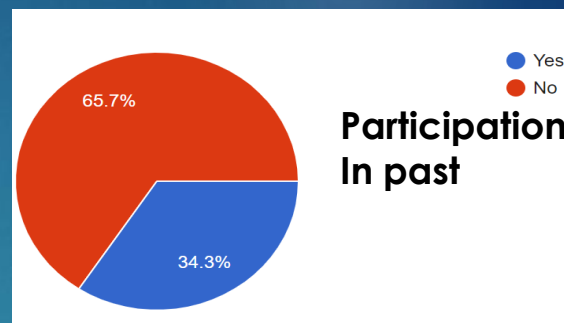
- Could there be more availability?
- Fitness classes might be popular
- Great facility to have in our club especially for new members. We are very lucky to have two resident coaches. Maybe the nights leagues are on allocate one court at peak times 7pm and 8pm...if possible.
- I haven't participated in the adult coaching so I can't comment.
- I stopped coaching a number of years ago and I am not au fait with Adult Coaching in the Club.
- More Group Coaching would be good
- Only not to have coaching at peak times
- There should be no coaching between 7 and 8 Weekdays
- There should be no coaching from 7 to 8 Monday to Thursday as they are peak times for playing



Team Competitions (Munster/South Tipp League)

Comments and Suggestions.

- Format of munster league has changed so doubtful as many will play
- Good opportunity to play outside clubs.
- Not enough G1 & 2 players
- Is south tipp league still on ? Don't remember any club text recently
- Great to play south Tipp league on weeknights though can be hard to find enough players for a good team.
- I like the concept of team competition. I think consideration could be given to incorporating some singles play in these.
- It is not clear to new people in the club how these competitions work and the time commitment required. A post goes out from the committee informing people about the competition assuming people know what's involved.
- Selectors should pick teams if possible as opposed to players picking their own teams.
- sundays not ideal. Too much travel in league phase.
- Work commitments
- I dont know how to participate in such comps or if such comps exist at the lower standards.
- I used to find it hard to get a sub for the south tipp league if needed. Also, if a game has to be rearranged, it can be challenging.
- I'm happy to just play sociable tennis

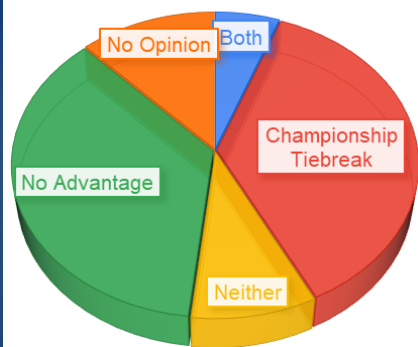


Speeding up Tournament Play



Preference	Overall	Female	Male	Under 35	35-54	Over 55	Grade 1-3	Grade 4&5	Grade 6,7 unknown
Both	5.67%	6.17%	3.57%	5.88%	4.60%	7.69%	9.68%	2.27%	6.06%
Championship Tiebreak	36.88%	32.10%	44.64%	35.29%	39.08%	38.46%	54.84%	43.18%	24.24%
Neither	9.22%	4.94%	16.07%	23.53%	9.20%	3.85%	22.58%	9.09%	3.03%
No Advantage	36.17%	39.51%	30.36%	23.53%	35.63%	38.46%	12.90%	38.64%	45.45%
No Opinion	12.06%	17.28%	5.36%	11.76%	11.49%	11.54%	0.00%	6.82%	21.21%

PREFERENCE



There was equal preference for No Advantage and Championship Tiebreak`overall.

It is striking that men indicated a preference for the Champion Tiebreak and women preferred the No-Advantage rule.

There was also significant differences with higher Grade (1-3) players also preferring the Tie-Break whilst grade 6/7 players preferred No Advantage.

Club Management



Rating on a Scale of 1-5 where 1 is Very Poor and 5 is Excellent.

How would you rate communications with members in the club ?

3.98
Rating
out of
5

How would you rate the Larkspur's Marketing and Social Media presence?

3.52
Rating
out of
5

How would you rate Governance and the Club Committee performance

4.02
Rating
out of
5

How would you rate Larkspur's value for your membership subscription fee?

4.5
Rating
out of
5

Comments and Suggestions about how the Club is Managed 1

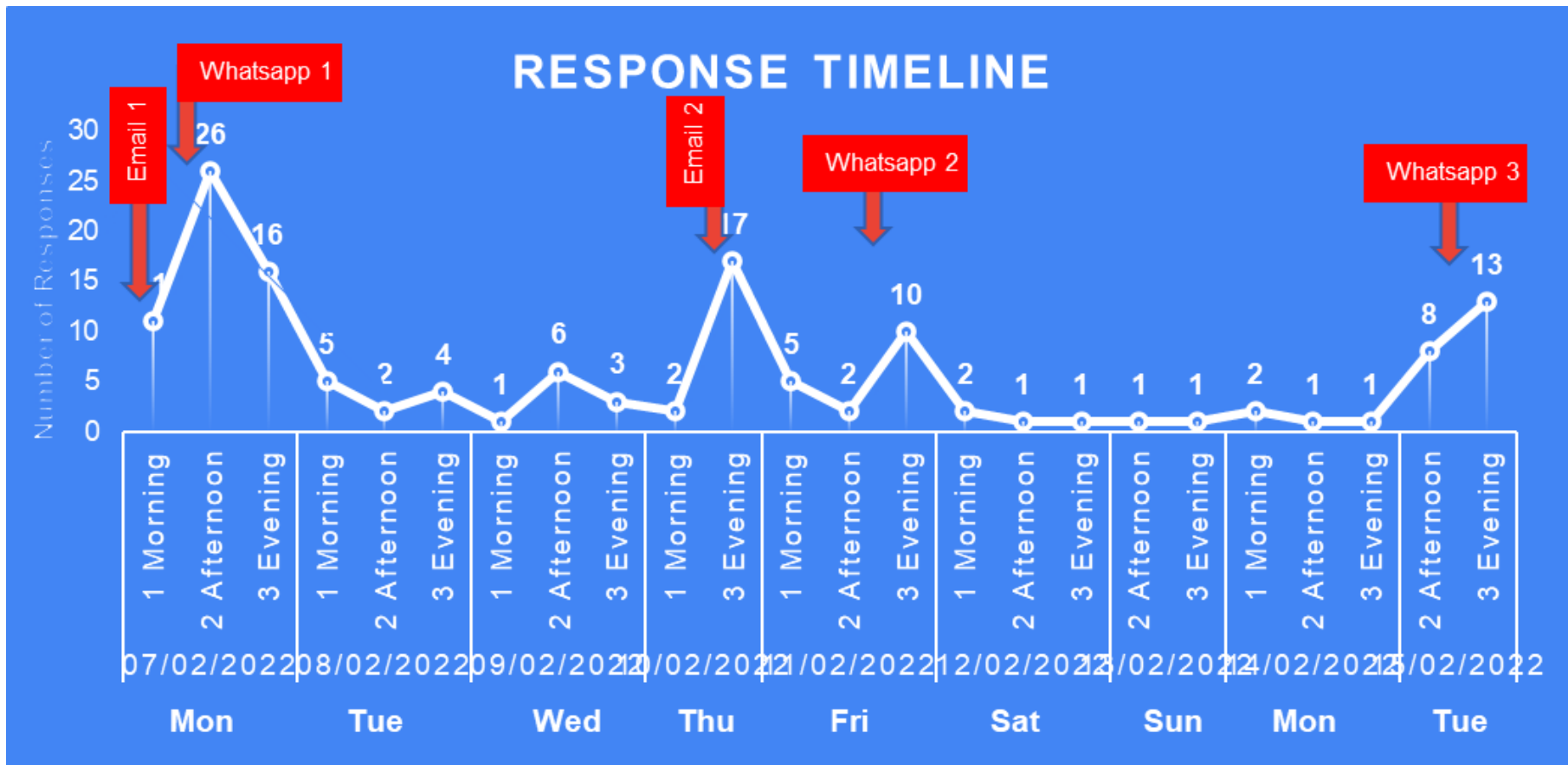
- A well run club. A welcoming and pleasant experience overall
- "Act on obvious oversights when pointed out 😊 🙏 u don't need to have meeting to know that unused court times should be used when it's difficult to book courts. 1 message on larkspur group text saying all 6.45pm league matches now start at 7pm. Making more courts available 6-7pm.. if coaching finishes at 6.30 on few courts then court booking times should start 6.30 😊 🙏 Ye are Doing great job 😊 🙏"
- Excellent facility and well managed. Thank you for all you do.
- Fee is low but not great value as difficult to gets court and they are currently poorly maintained
- Good questionnaire - well done committee, a lot of work goes into keeping the club running efficiently. Thank u
- I think the Club is being excellently run and long may it continue.
- I think the committee do a great job and I'd like to thank them for all they are doing, I think weekends are under utilised in Larkspur and should be looked at for ways of increasing revenue for future projects, if the regular weekend american was successful it might be a nice regular earner for the club
- I would strongly commend the running, at a very high standard, all that happens at Larkspur which is due to a Committee dedicated to a fine club.
- "It's too difficult to get courts at the best of times. The leagues take up too much of court availability and so does coaching. Courts 6&7 need to be changed to 1hr slots. Parking is way too tight and needs to be rectified otherwise cars are going to get damaged."
- Its not clear who runs the club. What are the responsibilities of the Larkspur committee and the tennis committee. Officers should be more widely known.
- Just a note of thanks to all who volunteer their time to the club . It is much appreciated.
- Keep up the good work
- "No idea how as a player I get graded."
- Satisfied with how the club is managed.
- Super club
- Thank you for your work



Comments and Suggestions about how the Club is Managed 2

- The club is ran extremely well
- The club is run by a very dedicated and hard working Committee and Officers-well done to all !
- "Try to encourage newer members onto committees etc - same cohort of people at the top...not fair on them in terms of workload and a risk of them becoming over-involved and seeing the club as ""theirs"" and not taking feedback onboard.The club coach has a significant amount of influence in the club and it is great to see the level of kids and adult coaching. I would hope that Larkspur has reviewed the arrangements with the coach to ensure that the club is also benefitting from the significant increase in the coaching business....fair is fair."
- Unfortunately the 7pm and 8pm slots on Monday to Thursday book up very quickly as there may only be 2 or 3 courts available for friendly games. More slots could be made available if all courts were one hour slots or start court 6 and 7 at 5.30-7pm, 7-8.30, 8.30- 10. Great to see full courts every week night. Could people be encouraged to play on weekend nights more....weekend leagues or group coaching???
- Hard for most people to commit at weekends in general.
- Very well run
- Want indoor court
- We need better lighting when all court lights go off. Sensor lights around footpath and on t pavilion building would be a great help. reception area in t pavilion area needs to be tidied up, courts needs someone to take responsibility for empty bottles etc. Maybe t coaches need to drive home t importance of putting rubbish in recycling bins Lights need to be refocused otherwise we have a great club. Long may it last 😊😊👏👏
- Is there any opportunity for local mational or secondary schools to use fhe facilities during school hours.





Online Survey: Monday 7th Feb – Tuesday 15 Feb 2022 using Google Forms to collect anonymous responses. 141 people participated. This compares favourable to 123 Players registered on Munster Directory and 225 members of Club WhatsApp group.

Reminders work! – Immediate response to WhatsApp messages and Emails



NEXT STEPS?